



GigaVUE Cloud Suite for OpenStack Configuration Guide

GigaVUE Cloud Suite

Product Version: 5.11

Document Version: 2.0

(See Change Notes for document updates.)

Copyright 2020-2021 Gigamon Inc.. All rights reserved.

Information in this document is subject to change without notice. The software described in this document is furnished under a license agreement or nondisclosure agreement. No part of this publication may be reproduced, transcribed, translated into any language, stored in a retrieval system, or transmitted in any form or any means without the written permission of Gigamon Inc..

Trademark Attributions

Gigamon and the Gigamon logo are trademarks of Gigamon in the United States and/or other countries. Gigamon trademarks can be found at www.gigamon.com/legal-trademarks. All other trademarks are the trademarks of their respective owners.

Gigamon Inc.
3300 Olcott Street
Santa Clara, CA 95054
408.831.4000

Change Notes

When a document is updated, the document version number on the cover page will indicate a new version and will provide a link to this Change Notes table, which will describe the updates.

Product Version	Document Version	Date Updated	Change Notes
5.11.00	2.0	02/04/2021	Post-release update to address priority bugs and other improvements.
5.11.00	1.0	12/18/2020	V Series 2 configuration chapter is added.

Contents

GigaVUE Cloud Suite for OpenStack Configuration Guide	1
Change Notes	3
GigaVUE Cloud Suite for OpenStack	7
About GigaVUE Cloud Suite for OpenStack	8
Components of GigaVUE Cloud Suite for OpenStack	8
Architecture of GigaVUE Cloud Suite for OpenStack	9
G-vTAP Agent	9
OpenVSwitch (OVS) Mirroring	10
OpenVSwitch (OVS) Mirroring + DPDK	13
Get Started with GigaVUE Cloud Suite for OpenStack Deployment	14
License Information	14
Volume Based License (VBL)	14
Before You Begin	14
Supported Hypervisor	15
Minimum Compute Requirements	16
Network Requirements	18
Virtual Network Interface Cards (vNICs)	19
Security Group for V Series 1 Node	19
Security Group for V Series 2 Node	21
Key Pairs	23
Install and Upgrade GigaVUE-FM	25
Prepare Virtual Machines to Monitor Traffic	26
Single vNIC Configuration	26
Multiple vNICs Configuration	27
Install G-vTAP Agents	27
Install G-vTAP from Ubuntu/Debian Package	27
Install G-vTAP from RPM package	28
Install the G-vTAP OVS Agents for OVS Mirroring	29
Install the G-vTAP OVS Agent from an Ubuntu/Debian Package	29
Installing the G-vTAP OVS Agent from an RPM package	30

Deploy GigaVUE Cloud Suite for OpenStack	31
Upload Fabric Images	31
Launch GigaVUE-FM Instance	33
Initial GigaVUE-FM Configuration	34
Establish Connection to OpenStack	34
Pre-Configuration Checklist	35
Login to GigaVUE-FM	36
Connect to OpenStack	37
Configure GigaVUE Fabric Components	41
Configure G-vTAP Controller	42
Configure V Series Proxy/Controller	45
Configure V Series Node	46
Configure and Manage Resources using V Series 1	48
Create a Monitoring Session	48
Agent Pre-filtering	49
Create Tunnel Endpoints	50
Create a Map	52
Add Applications to Monitoring Session	54
Sampling	55
Slicing	56
Masking	57
NetFlow	58
Deploy the Monitoring Session	70
Add Header Transformations	72
Visualize the Network Topology	73
View Monitoring Session Statistics	74
Configure and Manage Resources using V Series 2	76
Create a Monitoring Session	76
Create Ingress and Egress Tunnels	77
Create a New Map	79
Add Applications to Monitoring Session	81
Slicing	81
Masking	82
Dedup	83
Load Balancing	83
Deploy Monitoring Session	84
Visualize the Network Topology	86

- Administer GigaVUE Cloud Suite for OpenStack 87**
 - Configure the OpenStack Settings 87
 - Role Based Access Control 88
 - About Audit Logs 89
 - About Events 91
- Compatibility Matrix 93**
 - GigaVUE-FM Version Compatibility 93
 - Supported Features in GigaVUE Cloud Suite V Series Nodes 93
 - Supported Features in G-vTAP Agents 94
- Troubleshooting 95**
 - OpenStack Connection Failed 95
 - Handshake Alert: unrecognized_name 95
 - GigaVUE Cloud Suite V Series Node or G-vTAP Controller is Unreachable 96
- Additional Sources of Information 97**
 - Documentation 97
 - How to Download from My Gigamon 99
 - Documentation Feedback 100
 - Contact Technical Support 101
 - Contact Sales 101
 - Premium Support 101
 - The Gigamon Community 101

GigaVUE Cloud Suite for OpenStack

This guide describes how to install, configure and deploy the GigaVUE Cloud solution on OpenStack. Use this document for instructions on configuring the GigaVUE Cloud components and setting up the traffic monitoring sessions for OpenStack.

Refer to the following sections for details:

- [About GigaVUE Cloud Suite for OpenStack](#)
- [Get Started with GigaVUE Cloud Suite for OpenStack Deployment](#)
- [Prepare Virtual Machines to Monitor Traffic](#)
- [Deploy GigaVUE Cloud Suite for OpenStack](#)
- [Configure and Manage Resources using V Series 1](#)
- [Configure and Manage Resources using V Series 2](#)
- [Administer GigaVUE Cloud Suite for OpenStack](#)
- [Compatibility Matrix](#)
- [Troubleshooting](#)

About GigaVUE Cloud Suite for OpenStack

GigaVUE® Fabric Manager (GigaVUE-FM) is a web-based fabric management interface that provides a single-pane-of-glass visibility and management of both the physical and virtual traffic. GigaVUE-FM is a key component of the GigaVUE Cloud Suite for OpenStack.

The OpenStack software is designed for multi-tenancy (multiple projects), where a common set of physical compute and network resources are used to create project domains that provide isolation and security. Characteristics of a typical OpenStack deployment include the following:

- Projects are unaware of the physical hosts on which their instances are running.
- A project can have several virtual networks and may span across multiple hosts.

In a multi-project OpenStack cloud, where project isolation is critical, the GigaVUE solution extends visibility for the project's workloads without impacting others by doing the following:

- Support project-wide monitoring domains—a project may monitor any of its instances.
- Honor project isolation boundaries—no traffic leakage from one project to any other project during monitoring.
- Monitor traffic without needing cloud administration privileges. There is no requirement to create port mirror sessions and so on.
- Monitor traffic activity of one project without adversely affecting other projects.

Refer to the following sections for details:

- [Components of GigaVUE Cloud Suite for OpenStack](#)
- [Architecture of GigaVUE Cloud Suite for OpenStack](#)

Components of GigaVUE Cloud Suite for OpenStack

The GigaVUE Cloud Suite for OpenStack includes the following components:

- **GigaVUE® Fabric Manager (GigaVUE-FM)** is a web-based fabric management and orchestration interface that provides a single pane of glass visibility, management, and orchestration of both the physical and virtual traffic that form the GigaVUE Cloud Suite Cloud.

GigaVUE-FM can be installed on-premise or launched from an OpenStack image. GigaVUE-FM manages the configuration of the following visibility components in your OpenStack project:

- GigaVUE® V Series nodes
- GigaVUE® V Series Proxy/Controllers
- G-vTAP Controllers (only if you are using G-vTAP agent as the traffic acquisition method)

- **G-vTAP Controller** manages multiple G-vTAP agents and orchestrates the flow of mirrored traffic to GigaVUE Cloud Suite V Series nodes. GigaVUE-FM uses one or more G-vTAP Controllers to communicate with the G-vTAP agents. G-vTAP Controllers
- **GigaVUE® V Series Proxy/Controller** manages multiple V Series nodes and orchestrates the flow of traffic from GigaVUE Cloud Suite V Series nodes to the monitoring tools. GigaVUE-FM uses one or more GigaVUE Cloud Suite V Series Proxys to communicate with the GigaVUE Cloud Suite V Series nodes.
- **GigaVUE® V Series Node** is a visibility node that aggregates mirrored traffic from multiple G-vTAP agents. It applies filters, manipulates the packets using GigaSMART applications, and distributes the optimized traffic to cloud-based tools or backhaul to GigaVUE Cloud Suite Cloud using L2GRE, or ERSPAN, or VXLAN tunnels. You can configure V series 1 or 2 for traffic visibility.

You can choose one of the following two options for configuring the components described above:

Option 1: Standard Configuration	GigaVUE V Series nodes, GigaVUE V Series Proxy/Controllers and G-vTAP controllers are launched in all the projects
Option 2: Shared Controller Configuration	<ul style="list-style-type: none">• GigaVUE V Series nodes are launched in all the projects• GigaVUE V Series Proxy/Controllers and G-vTAP controllers are launched in a shared project

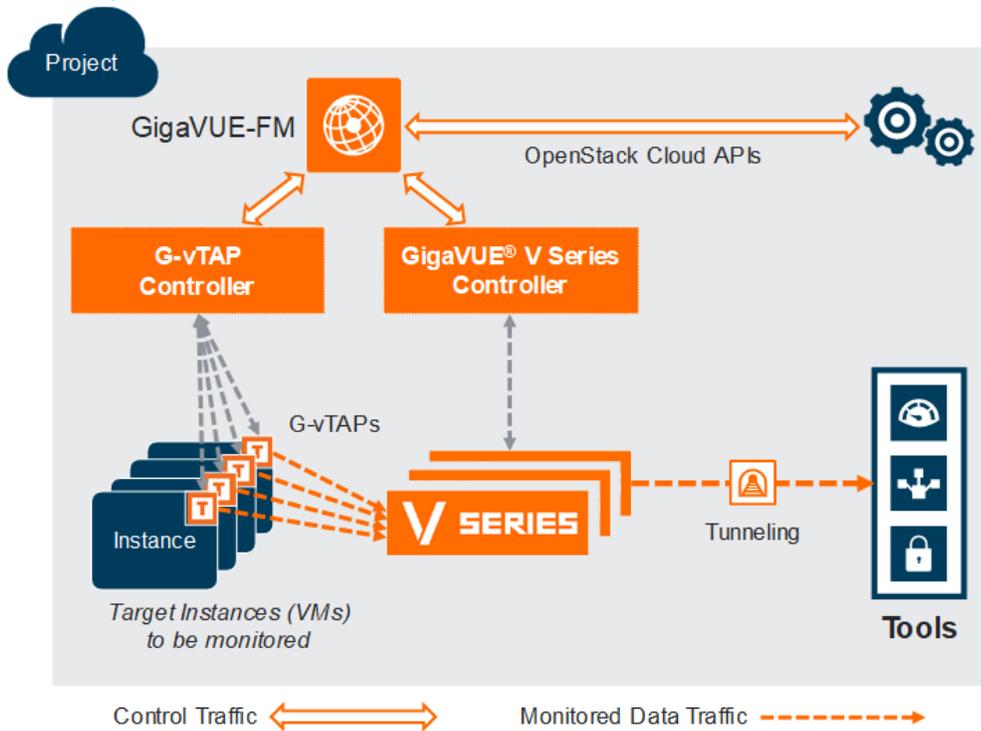
Architecture of GigaVUE Cloud Suite for OpenStack

GigaVUE Cloud Suite for OpenStack captures traffic in OpenStack cloud using G-vTAP agents, as described in this section.

G-vTAP Agent

A G-vTAP agent is a tiny footprint user-space agent (G-vTAP) that is deployed in a project instance. This agent mirrors the traffic from a source interface to a destination mirror interface. The mirrored traffic is then sent to the GigaVUE Cloud Suite® V Series node. The following figure shows a high level

architecture of Gigamon GigaVUE Cloud Suite for OpenStack using G-vTAP agents as the source for acquiring the traffic.



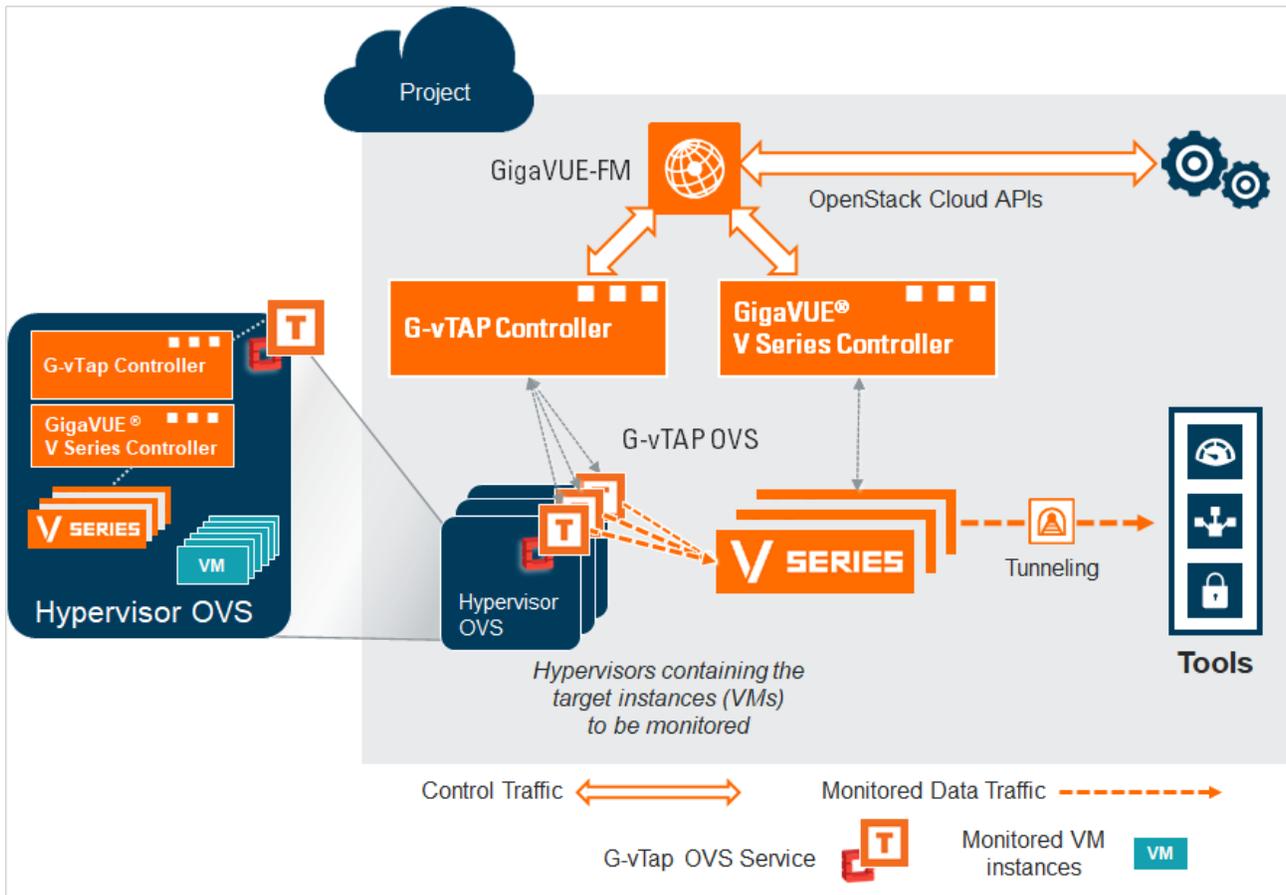
A G-vTAP agent is deployed by installing the agent in the virtual instances. When a G-vTAP agent is installed, a G-vTAP Controller must be configured in your environment. A G-vTAP Controller orchestrates the flow of mirrored traffic from G-vTAP agents to the GigaVUE Cloud Suite V Series nodes. A single G-vTAP Controller can manage up to 100 G-vTAP agents deployed in the cloud.

By using G-vTAP agents for mirroring traffic, the monitoring infrastructure is fully contained within the virtual machine being monitored. This agent is agnostic of the underlying virtual switch. Also, the cost of monitoring a virtual machine is borne by the same virtual machine.

OpenVSwitch (OVS) Mirroring

When deploying OpenVSwitch (OVS) Mirroring, a G-vTAP agent is installed on the hypervisor where the VMs you wish to monitor are located. When a G-vTAP agent is installed, a G-vTAP Controller must be configured in your environment. A G-vTAP Controller orchestrates the flow of mirrored traffic from G-vTAP agents to the GigaVUE Cloud Suite V Series nodes. A single G-vTAP Controller can manage up to 100 G-vTAP agents deployed in the cloud. By using OVS Mirroring or OVS Mirroring + DPDK, the

mirroring infrastructure is fully contained within the hypervisors. This G-vTAP agent must be on OpenVSwitch.



- G-vTAP configures traffic mirroring in the OVS (with or without DPDK) and the management of the mirrored traffic is completely based on OVS architecture and the server.
- OVS Mirroring also supports OpenVSwitch with DPDK as a preview. The configuration steps for OVS Mirroring and OVS Mirroring with DPDK are the same.

OVS Mirroring Prerequisites

The following items are required to deploy a G-vTAP OVS agent:

- An existing OpenStack cloud environment should be available with admin login credentials
- A user with OVS access is required to enable OVS-Mirror. The user can be an admin or can be a user with a custom role that has the permissions and the ability to list projects. Refer to [OpenStack Role Privileges Required to Enable OVS Mirroring](#) for the elevated privileges required.
- A working GigaVUE-FM with latest build.

- OpenStack Cloud Environment Requirements:
 - OpenStack Version: Rocky and above.
 - Ubuntu Version 16.04 and above or RedHat version 7.6 and above.
 - ML2 mechanism driver: OpenVSwitch

If the OpenStack CLI does not return a reachable IP for the hypervisors that are being monitored, you must manually enter a reachable IP for each hypervisor in OpenStack using project properties. For each hypervisor you will need to add a key value pair property in the following format:

- key: value
- key: must be in the form gigamon-hv-<hypervisorID>
- value: reachable IP for hypervisor

For example: gigamon-hv-1 : 10.120.10.2

OpenStack Role Privileges Required to Enable OVS Mirroring

OpenStack CLI command	Supported API/Action	Description
openstack hypervisor list	GET /os-hypervisors	Should list all hypervisors in the domain
openstack server list --all --host <hostname>	GET /servers	Should list all the servers on a specified host
openstack server list -all	GET /servers	Should list servers of all projects in the domain
openstack project list	GET /v3/projects	Should list all projects in the domain
openstack project list --user <user with custom role>	GET /v3/projects	Should list all projects that a specified user (user specified in FM config) is associated with
openstack user list	GET /v3/users	Should list all users in the domain
openstack subnet list	GET /subnets	Should list subnets for all projects in the domain
openstack network list	GET /network	Should list networks for all projects in the domain
openstack floating ip list	GET /floatingips	Should list floating ips for all projects in the domain
openstack floating ip set --port <portId> <floating ip>	PUT /floatingips/{floatingIp_id}	Used to attach floating ip to fabric nodes
openstack security group list	GET /security-groups	Should list security groups for all projects in the domain
openstack security group show <security group id>	GET /security-groups/{security_group_id}	Should list details of specified security group
openstack port list	GET /ports	Should list ports for all projects in the domain

OpenVSwitch (OVS) Mirroring + DPDK

Note: OVS Mirroring also supports OpenVSwitch with DPDK as a preview. The configuration steps for OVS Mirroring and OVS Mirroring with DPDK are the same. See instructions for OVS Mirroring throughout this guide when testing OVS Mirroring + DPDK.

Get Started with GigaVUE Cloud Suite for OpenStack Deployment

This chapter describes how to configure GigaVUE® Fabric Manager (GigaVUE-FM), G-vTAP Controllers, GigaVUE V Series Controllers, and GigaVUE V Series nodes in your OpenStack Cloud (Project). Refer to the following sections for details:

- [Before You Begin](#)
- [Install and Upgrade GigaVUE-FM](#)

License Information

GigaVUE Cloud Suite for OpenStack supports the Volume Based License.

Volume Based License (VBL)

All the V Series 2 nodes connected to GigaVUE-FM periodically reports the stats. GigaVUE-FM adds the required licensing tags into the Elasticsearch. All licensed applications, when running on the node, generate usage statistics. In the Volume-Based Licensing scheme, a license entitles specific applications on your devices to use a specified amount of total data volume over the term of the license. The distribution of the license to individual nodes or devices becomes irrelevant for Gigamon's accounting purpose. GigaVUE-FM tracks the total amount of data processed by the various licensed applications and provides visibility into the actual amount of data, each licensed application is using on each node, and track the overuse if any. You will have grace period for each license that are conveyed in the license file.

For purchasing licenses with the VBL option, contact our Gigamon Sales. Refer to [Contact Sales](#).

Before You Begin

This section describes the requirements and prerequisites for configuring the GigaVUE Cloud Suite for OpenStack. Refer to the following section for details.

- [Supported Hypervisor](#)
- [Minimum Compute Requirements](#)
- [Network Requirements](#)
- [Virtual Network Interface Cards \(vNICs\)](#)
- [Security Group](#)
- [Create a Security Group](#)
- [Key Pairs](#)

Supported Hypervisor

The following table lists the hypervisor with the supported versions for G-vTAP.

Hypervisor	Version
KVM	G-vTAP —Pike through Stein releases OVS Mirroring —Rocky and above

Minimum Compute Requirements

Requirements for V Series 1

In OpenStack, flavors set the vCPU, memory, and storage requirements for an image. Gigamon recommends that you create a flavor that matches or exceeds the minimum recommended requirements listed in the following table.

Compute Instance	vCPU	Memory	Disk Space	Description
G-vTAP Agent	2 vCPU	4GB	N/A	Available as rpm or debian package. Instances can have a single vNIC or dual vNICs configured for monitoring the traffic.
G-vTAP OVS Agent	N/A	N/A	N/A	Available as rpm or debian package.
G-vTAP Controller	1 vCPU	4GB	8GB	Based on the number of agents being monitored, multiple controllers will be required to scale out horizontally.
V Series Node	2 vCPU	3.75GB	20GB	NIC 1: Monitored Network IP; Can be used as Tunnel IP NIC 2: Tunnel IP (optional) NIC 3: Management IP
V Series Controller	1 vCPU	4GB	8GB	Based on the number of GigaVUE V Series nodes being monitored, multiple controllers will be required to scale out horizontally
GigaVUE-FM	2 vCPU	16GB	2x 40GB	GigaVUE-FM must be able to access the controller instance for relaying the commands. Use a flavor with a root disk and an ephemeral disk each of minimum 40GB.

Requirements for V Series 2

In OpenStack, flavors set the vCPU, memory, and storage requirements for an image. Gigamon recommends that you create a flavor that matches or exceeds the minimum recommended requirements listed in the following table.

Compute Instance	vCPU	Memory	Disk Space	Description
G-vTAP Agent	2 vCPU	4GB	N/A	Available as rpm or debian package. Instances can have a single vNIC or dual vNICs configured for monitoring the traffic.
G-vTAP Controller	1 vCPU	4GB	8GB	Based on the number of agents being monitored, multiple controllers will be required to scale out horizontally.
V Series Node	2 vCPU	3.75GB	20GB	NIC 1: Monitored Network IP; Can be used as Tunnel IP NIC 2: Tunnel IP (optional) NIC 3: Management IP
V Series Proxy	1 vCPU	4GB	8GB	Based on the number of GigaVUE V Series nodes being monitored, multiple controllers will be required to scale out horizontally
GigaVUE-FM	4 vCPU	8GB	40GB	GigaVUE-FM must be able to access the controller instance for relaying the commands. Use a flavor with a root disk of minimum 40GB and an ephemeral disk of minimum 41GB.

The instance size of the V Series is configured and packaged as part of the qcow2 image file. The following table lists the available instance types and sizes based on memory and the number of vCPUs for a single V series node. Instance sizes can be different for V Series nodes in different OpenStack VMs and the default size is Small.

Type	Memory	vCPU	Disk space	vNIC
Small	4GB	3vCPU	8GB	1 Management interface, 1 to 8 Tunnel interfaces
Medium	8GB	4 vCPU		
Large	16GB	8 vCPU		

Network Requirements

The following table lists the recommended requirements to setup the network topology.

Network	Purpose
Management	Identify the subnets that GigaVUE-FM uses to communicate with the GigaVUE V Series nodes and controllers.
Data	Identify the subnets that receives the mirrored tunnel traffic from the monitored instances. In data network, if a tool subnet is selected then the V Series node egress traffic on to the destinations or tools.

Virtual Network Interface Cards (vNICs)

OpenStack Cloud Instances with GvTAP Agents can be configured with one or more vNICs.

- **Single vNIC**—If there is only one interface configured on the instance with the G-vTAP agent, the G-vTAP agent sends the mirrored traffic out using the same interface.
- **Multiple vNICs**—If there are two or more interfaces configured on the instance with the G-vTAP agent, the G-vTAP agent monitors any number of interfaces. It provides an option to send the mirrored traffic out using any one of the interfaces or using a separate, non-monitored interface.

NOTE: vNICs are only applicable if the GvTap Agent is installed on the instances being monitored. It is not applicable for OVS Mirroring or OVS Mirroring +DPDK.

Security Group

A security group defines the virtual firewall rules for your instance to control inbound and outbound traffic. When you launch GigaVUE-FM, GigaVUE Cloud Suite V Series Proxys, GigaVUE Cloud Suite V Series nodes, and G-vTAP Controllers in your project, you add rules that control the inbound traffic to instances, and a separate set of rules that control the outbound traffic.

The Security Group for V Series 1 Node table lists the rules and port numbers for each component.

Security Group for V Series 1 Node

Direction	Ether Type	Protocol	Port	CIDR	Purpose
GigaVUE-FM					
Inbound	HTTPS	TCP	443	Any IP address	Allows users to connect to the GigaVUE-FM GUI.
Inbound	IPv4	UDP	67 and 68	Any IP address	Allows GigaVUE-FM to communicate with DHCP server for assigning IP addresses and other related configuration information such as the subnet mask and default gateway
Inbound	IPv4	UDP	53	Any IP address	Allows GigaVUE-FM to communicate with standard DNS server
G-vTAP Controller					
Inbound	IPv4	TCP	9900	GigaVUE-FM IP address	Allows GigaVUE-FM to communicate with G-vTAP Controllers
G-vTAP Agent					

Direction	Ether Type	Protocol	Port	CIDR	Purpose
Inbound	IPv4	TCP	9901	G-vTAP Controller IP address	Allows G-vTAP Controllers to communicate with G-vTAP agents
V Series Proxy					
Inbound	IPv4	TCP	9902	GigaVUE-FM IP address	Allows GigaVUE-FM to communicate with GigaVUE Cloud Suite V Series Proxys.
V Series 1 Node					
Inbound	Custom TCP Rule	TCP(6)	9903	GigaVUE Cloud Suite V Series Proxy IP address	Allows GigaVUE Cloud Suite V Series Proxys to communicate with GigaVUE Cloud Suite V Series nodes
GRE Traffic					
Inbound	Custom Protocol Rule	GRE (47)	47	Any IP address	Allows mirrored traffic from G-vTAP agents to be sent to GigaVUE Cloud Suite V Series nodes using the L2 GRE or VXLAN tunnel
Outbound	Custom Protocol Rule	GRE (47)	47	Any IP address	Allows monitored traffic from GigaVUE Cloud Suite V Series nodes to be sent to the monitoring tools using the L2 GRE or VXLAN tunnel
VXLAN Traffic					
Inbound	Custom UDPRule	UDP	4789	Any IP address	Allows mirrored traffic from G-vTAP agents to be sent to GigaVUE Cloud Suite V Series nodes using the VXLAN tunnel
Outbound	Custom UDPRule	UDP	4789	Any IP address	Allows monitored traffic from GigaVUE Cloud Suite V Series nodes to be sent to the monitoring tools using the VXLAN tunnel

Security Group for V Series 2 Node

Direction	Ether Type	Protocol	Port	CIDR	Purpose
GigaVUE-FM					
Inbound	HTTPS	TCP	443	Any IP address	Allows users to connect to the GigaVUE-FM GUI.
Inbound	IPv4	UDP	53	Any IP address	Allows GigaVUE-FM to communicate with standard DNS server
G-vTAP Controller					
Inbound	IPv4	TCP	9900	GigaVUE-FM IP address	Allows GigaVUE-FM to communicate with G-vTAP Controllers
G-vTAP Agent					
Inbound	IPv4	TCP	9901	G-vTAP Controller IP address	Allows G-vTAP Controllers to communicate with G-vTAP agents
V Series Proxy					
Inbound	IPv4	TCP	8890	GigaVUE-FM IP address	Allows GigaVUE-FM to communicate with GigaVUE Cloud Suite V Series Proxys.
V Series 2 Node					
Inbound	Custom TCP Rule	TCP(6)	8889	GigaVUE Cloud Suite V Series Proxy IP address	Allows GigaVUE Cloud Suite V Series Proxys to communicate with GigaVUE Cloud Suite V Series nodes
GRE Traffic					
Inbound	Custom Protocol Rule	GRE (47)	47	Any IP address	Allows mirrored traffic from G-vTAP agents to be sent to GigaVUE Cloud Suite V Series nodes using the L2 GRE or VXLAN tunnel
Outbound	Custom Protocol Rule	GRE (47)	47	Any IP address	Allows monitored traffic from GigaVUE Cloud Suite V Series nodes to be sent to the monitoring tools using the L2 GRE or VXLAN tunnel

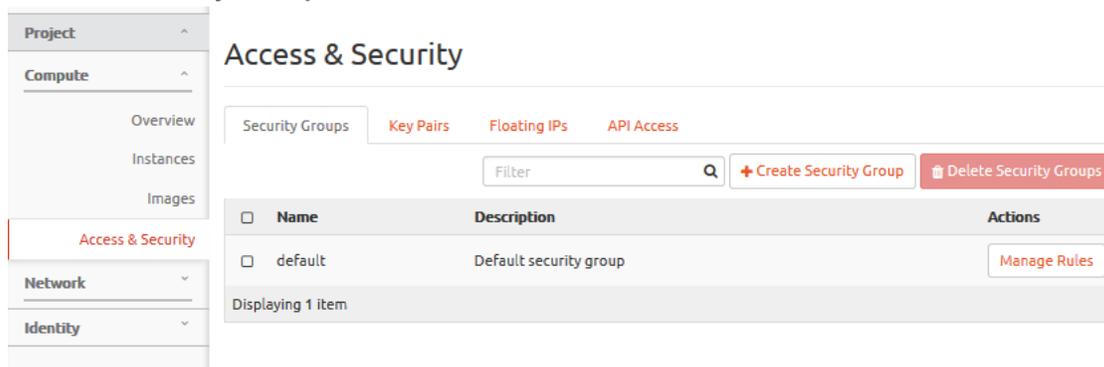
Direction	Ether Type	Protocol	Port	CIDR	Purpose
VXLAN Traffic					
Inbound	Custom UDPRule	UDP	Default port is 4789 and can be any port	Any IP address	Allows mirrored traffic from G-vTAP agents to be sent to GigaVUE Cloud Suite V Series nodes using the VXLAN tunnel
Outbound	Custom UDPRule	UDP	Default port is 4789 and can be any port	Any IP address	Allows monitored traffic from GigaVUE Cloud Suite V Series nodes to be sent to the monitoring tools using the VXLAN tunnel

NOTE: The Security Group for V Series 1 Node table lists only the ingress rules. Make sure the egress ports are open for communication. Along with the ports listed in the Security Group for V Series 1 Node table, make sure the suitable ports required to communicate with Service Endpoints such as Identity, Compute, and Cloud Metadata are also open.

Create a Security Group

To create an inbound security group for a component:

1. In OpenStack, click **Access & Security**.
2. Click the **Security Groups** tab.



3. Click **Create Security Group** .

4. Enter a name and description in the respective fields and click **Create Security Group**.

Create Security Group ✕

Name *

sg_gvtap-agent

Description

Security Group for G-vTAP agents

Description:

Security groups are sets of IP filter rules that are applied to the network settings for the VM. After the security group is created, you can add rules to the security group.

Cancel
Create Security Group

5. For the new security group added, click **Manage Rules**. The Manage Security Group Rules page is displayed.
6. Click **Add Rule**. The Add Rule page is displayed.
7. Enter the appropriate values in the respective fields.
8. Click **Add**. The Manage Rules page is displayed with the newly added rule.

- Project
- Compute
 - Overview
 - Instances
 - Volumes
 - Images
- Access & Security
- Network
- Identity

Project / Compute / Access & Security / Manage Security Group Rules

Manage Security Group Rules: sg_gvtap-agent (5e2c05fb-2cd3-42f5-9333-18f9e8beb7e4)

+ Add Rule
Delete Rules

<input type="checkbox"/>	Direction	Ether Type	IP Protocol	Port Range	Remote IP Prefix	Remote Security Group	Actions
<input type="checkbox"/>	Egress	IPv6	Any	Any	::/0	-	Delete Rule
<input type="checkbox"/>	Egress	IPv4	Any	Any	0.0.0.0/0	-	Delete Rule
<input type="checkbox"/>	Ingress	IPv4	TCP	9901	10.115.46.131/32	-	Delete Rule

Displaying 3 items

9. You can use one Security Group for all rules. If you need separate Security Groups for the components, repeat steps 2 to 8.

Key Pairs

A key pair consists of a public key and a private key. You must create a key pair and select the name of this key pair when you launch the G-vTAP Controllers, GigaVUE V Series nodes, and GigaVUE V Series Controllers from GigaVUE-FM. Then, you must provide the private key to connect to these instances. For information about creating a key pair, refer to OpenStack documentation.

Install and Upgrade GigaVUE-FM

You can install and upgrade the GigaVUE Cloud Suite® Fabric Manager (GigaVUE-FM) on cloud or on-premises. You can also upgrade GigaVUE-FM deployed in OpenStack environment.

- Cloud—To install GigaVUE-FM inside your OpenStack environment, you can simply launch the GigaVUE-FM instance in your Project. For installing the GigaVUE-FM instance, refer to [Get Started with GigaVUE Cloud Suite for OpenStack Deployment](#).

NOTE: You cannot upgrade your 5.7.00 or lower versions of the GigaVUE-FM instance deployed in OpenStack environment to GigaVUE-FM 5.8.00 or higher versions. You must perform a fresh installation of GigaVUE-FM 5.8.00 or higher versions.

- On-premises—To install and upgrade GigaVUE-FM in your enterprise data center, refer to *GigaVUE-FM Installation and Upgrade Guide* available in the [Customer Portal](#).

Prepare Virtual Machines to Monitor Traffic

G-vTAP agent is a tiny footprint user-space agent (G-vTAP) that is deployed on each instance that you want to monitor. This agent mirrors the selected traffic from a source interface to a destination mirror interface. The mirrored traffic is encapsulated using GRE or VXLAN tunneling and then sent to the GigaVUE Cloud Suite® V Series node.

A source interface can be configured with one or more ENIs. While configuring a source interface, you can specify the direction of the traffic to be monitored in the instance. The direction of the traffic can be egress or ingress or both.

Refer to the following sections for more information:

- [Single vNIC Configuration](#)
- [Multiple vNICs Configuration](#)
- [Install G-vTAP Agents](#)
- [Install the G-vTAP OVS Agents for OVS Mirroring](#)

Single vNIC Configuration

A single NIC/vNIC acts both as the source and the destination interface. A G-vTAP agent with a single NIC/vNIC configuration lets you monitor the ingress or egress traffic from the NIC/vNIC. The monitored traffic is sent out using the same NIC/vNIC.

For example, assume that there is only one interface eth0 in the monitoring VM. In the G-vTAP configuration, you can configure eth0 as the source and the destination interface, and specify both egress and ingress traffic to be selected for monitoring purpose. The egress and ingress traffic from eth0 is mirrored and sent out using the same interface.

NOTE: Using a single NIC/vNIC as the source and the destination interface may cause increased latency in sending the traffic out from the VM.

Example of the G-vTAP config file for a single NIC/vNIC configuration:

Grant permission to monitor ingress and egress traffic at iface

```
# eth0 mirror-src-ingress mirror-src-egress mirror-dst
```

Multiple vNICs Configuration

A G-vTAP agent lets you configure multiple vNICs. One or many vNICs can be configured as the source interface. The monitored traffic can be sent out using any one of the vNICs or using a separate, non-monitored vNIC.

For example, assume that there is eth0 and eth1 in the monitoring instance. In the G-vTAP agent configuration, eth0 can be configured as the source interface and egress traffic can be selected for monitoring purpose. The eth1 interface can be configured as the destination interface. So, the mirrored traffic from eth0 is sent to eth1. From eth1, the traffic is sent to the GigaVUE V Series node.

Install G-vTAP Agents

You must have sudo/root access to edit the G-vTAP agent configuration file.

For dual or multiple NIC configuration, you may need to modify the network configuration files to make sure that the extra NIC will initialize at boot time.

You can install the G-vTAP agents either from Debian or RPM packages as follows:

- [Install G-vTAP from Ubuntu/Debian Package](#)
- [Install G-vTAP from RPM package](#)

Install G-vTAP from Ubuntu/Debian Package

To install from a Debian package:

1. Download the [G-vTAP Agent Debian \(.deb\)](#) package.
2. Copy this package to your instance. Install the package with root privileges, for example:

```
ubuntu@ip-10-0-0-246:~$ ls gvtap-agent_1.7-1_amd64.deb
ubuntu@ip-10-0-0-246:~$ sudo dpkg -i gvtap-agent_1.7-1_
amd64.deb
```

3. Once the G-vTAP package is installed, modify the file `/etc/gvtap-agent/gvtap-agent.conf` to configure and register the source and destination interfaces. The following examples registers `eth0` as the mirror source for both ingress and egress traffic and `eth1` as the destination for this traffic:

Example 1—Configuration example to monitor ingress and egress traffic at interface `eth0` and use the same interface to send out the mirrored packets

```
# eth0    mirror-src-ingress mirror-src-egress mirror-dst
```

Example 2—Configuration example to monitor ingress and egress traffic at interface `eth0` and use the interface `eth1` to send out the mirrored packets

```
# eth0    mirror-src-ingress mirror-src-egress
# eth1    mirror-dst
```

Example 3—Configuration example to monitor ingress and egress traffic at interface `eth0` and `eth 1`; use the interface `eth1` to send out the mirrored packets

```
# eth0    mirror-src-ingress mirror-src-egress
# eth1    mirror-src-ingress mirror-src-egress mirror-dst
```

4. Save the file.
5. Reboot the instance.

The G-vTAP agent status will be displayed as running. Check the status using the following command:

```
ubuntu@ip-10-0-0-246:~$ sudo /etc/init.d/gvtap-agent status
G-vTAP Agent is running
```

Install G-vTAP from RPM package

To install from an RPM (.rpm) package on a Redhat, Centos, or other RPM-based system:

1. Download the [G-vTAP Agent RPM \(.rpm\)](#) package.
2. Copy this package to your instance. Install the package with root privileges, for example:

```
[user@ip-10-0-0-214 ~]$ ls gvtap-agent_1.7-1_x86_64.rpm
[user@ip-10-0-0-214 ~]$ sudo rpm -i
gvtap-agent_1.7-1_x86_64.rpm
```

3. Modify the file `/etc/gvtap-agent/gvtap-agent.conf` to configure and register the source and destination interfaces. The following example registers the `eth0` as the mirror source for both ingress and egress traffic and registers `eth1` as the destination for this traffic as follows:

Example 1—Configuration example to monitor ingress and egress traffic at interface `eth0` and use the same interface to send out the mirrored packets

```
# eth0 mirror-src-ingress mirror-src-egress mirror-dst
```

Example 2—Configuration example to monitor ingress and egress traffic at interface `eth0` and use the interface `eth1` to send out the mirrored packets

```
# eth0 mirror-src-ingress mirror-src-egress# eth1 mirror-dst
```

Example 3—Configuration example to monitor ingress and egress traffic at interface `eth0` and `eth1`; use the interface `eth1` to send out the mirrored packets

```
# eth0 mirror-src-ingress mirror-src-egress# eth1 mirror-src-ingress mirror-src-egress mirror-dst
```

4. Save the file.
5. Reboot the instance.

Check the status with the following command:

```
[user@ip-10-0-0-214 ~]$ sudo service gvtap-agent statusG-vTAP Agent is running
```

Install the G-vTAP OVS Agents for OVS Mirroring

This is applicable only if you are using G-vTAP OVS agent as the source of acquiring traffic. You must have `sudo/root` access to edit the G-vTAP OVS agent configuration file. Before installing the G-vTAP OVS agents, you must have launched the GigaVUE-FM instance.

You can install the G-vTAP OVS agents either from Debian or RPM packages as follows:

- [Install the G-vTAP OVS Agent from an Ubuntu/Debian Package](#)
- [Install the G-vTAP OVS Agents for OVS Mirroring](#)

Install the G-vTAP OVS Agent from an Ubuntu/Debian Package

To install from a Debian package:

1. Download the latest version of G-vTAP OVS Agent Debian (.deb) package from the [Gigamon Customer Portal](#).
2. Copy this package to OpenStack compute nodes. Install the package with root privileges, for example:

```
$ ls gvtap-ovs-agent_1_amd64.debubuntu@ip-10-0-0-246:~$ sudo  
dpkg -i gvtap-ovs-agent_1_amd64.deb
```

NOTE: The 1 represents the version number of the G-vTAP OVS agent. Enter the appropriate version in the configuration file.

3. Once the G-vTAP OVS package is installed, start the agent:

```
$ sudo service gvtap-agent start
```
4. The G-vTAP OVS agent status will be displayed as running. Check the status using the following command:

```
$ sudo service gvtap-agent statusG-vTAP Agent is running
```

Installing the G-vTAP OVS Agent from an RPM package

To install from an RPM (.rpm) package on a Redhat, Centos, or other RPM-based system:

1. Download the G-vTAP OVS Agent RPM (.rpm) package from the [Gigamon Customer Portal](#).
2. Copy this package to OpenStack compute nodes. Install the package with root privileges, for example:

```
$ ls gvtap-ovs-agent_1_x86_64.rpm  
$ sudo rpm -ivh gvtap-ovs-agent_1_x86_64.rpm
```

NOTE: The 1 represents the version number of the G-vTAP agent. Enter the appropriate version in the configuration file.

3. After the installation completes, start the G-vTAP OVS agent service and verify its status.

```
$ systemctl start gvtap-agent.service  
$ sudo service gvtap-agent status G-vTAP Agent is running
```

Deploy GigaVUE Cloud Suite for OpenStack

This chapter describes how to connect, launch, and deploy fabric components of GigaVUE Cloud Suite for OpenStack in your OpenStack environment.

Refer to the following sections for details:

- [Upload Fabric Images](#)
- [Launch GigaVUE-FM Instance](#)
- [Establish Connection to OpenStack](#)
- [Configure GigaVUE Fabric Components](#)

Upload Fabric Images

First, you must fetch the images from [Gigamon Customer Portal](#) using FTP, TFTP, SCP, or other desired method and copy it to your cloud controller. After fetching the images, you must source the credentials file and then upload the qcow2 images to Glance.

For example, you can source the credentials file with admin credentials using the following command:

```
$ source admin_openrc.sh
```

To upload the qcow2 images to Glance, use one of the following commands:

```
glance image-create --disk-format qcow2 --visibility public --container-format bare --progress -name gigamon-gigavue-vseries-cntlr-N -file gigamon-gigavue-vseries-cntlr-N.qcow2
```

Or

```
openstack image create --disk-format qcow2 --public --container-format bare --file gigamon-gigavue-vseries-cntlr-N gigamon-gigavue-vseries-cntlr-N.qcow2
```

The N represents the version number 1.x-x, or 2.x.x of the V Series node image. Enter an appropriate version in the above commands.

While uploading images to OpenStack, the names of the image files should be of the following format:

- gigamon-gigavue-vseries-node-N (1.x-x or 2.x.x)
- gigamon-gigavue-vseries-cntlr-N (1.x-x)

- gigamon-gigavue-vseries-proxy-N (2.x.x)
- gigamon-gigavue-gvtap-cntlr-N (1.x-x or 2.x.x)
- gigamon-gigavue-gvtap-ovs-cntlr-N (1.x-x or 2.x.x)

NOTE: After uploading the V Series 2 nodes, you must set the image properties.
`openstack image set --property hw_vif_multiqueue_enabled=true $IMAGE_ID`

Launch GigaVUE-FM Instance

To launch the GigaVUE-FM instance inside the cloud:

1. Log into Horizon.
2. From the Horizon GUI, select the appropriate project, and select **Compute > Images**. The list of existing images is displayed.
3. Select the GigaVUE-FM image and click **Launch**. The Launch Instance dialog box is displayed.
4. In the **Details** tab, enter the following information and Click **Next**.

Parameter	Attribute
Instance Name	Initial hostname for the instance
Availability Zone	Availability zone where the image will be deployed.
Count	Number of instances to be launched

5. In the **Source** tab, verify that the selected GigaVUE-FM image is displayed under **Allocated** section and click **Next**.
6. In the **Flavor** tab, select a flavor complying the [Minimum Compute Requirements](#) and then move the flavor from the **Available** section to the **Allocated** section. The selected GigaVUE-FM flavor is displayed under Allocated and click **Next**.
7. In the **Networks** tab, select the specific network for the GigaVUE-FM instance from the **Available** section and then move the Network to the **Allocated** section. The selected network is displayed under Allocated and Click **Next**.
8. In the **Network Ports** tab, click **Next** again.
9. In the **Security Groups** tab, select the appropriate security group for the GigaVUE-FM instance from the **Available** section and then move the Security Group to the **Allocated** section. For information about the security groups, refer to [Security Group](#) . The selected security group is displayed under Allocated. Click **Next**.
10. In the **Key Pair** tab, select the existing key pair from the **Available** section and then move the Key Pair to the **Allocated** section. or create a new key pair. For information about the key pairs, refer to [Key Pairs](#). The selected key pair is displayed under Allocated. Click **Next**.
11. Click **Launch Instance**. The GigaVUE-FM instance takes few minutes to fully initialize.
12. From the Horizon GUI, navigate to **Compute > Instances**. You can view the launched instance displayed in the **Instances** page. During the initial boot-up sequence, click **Associate Floating IP**. The **Manage Floating IP Associations** dialog box appears.
13. In the Manage Floating IP Associations dialog box, enter the following information and click **Associate**.

Parameter	Attribute
IP Address	Floating IP address of the instance
Port to be associated	Port for the GigaVUE-FM instance

The Floating IP is then displayed in the **IP Address** column of the corresponding Instance.

Initial GigaVUE-FM Configuration

After you have deployed a new GigaVUE-FM instance, you need to perform an initial configuration before you can start using GigaVUE-FM. This is a one-time activity that must be performed for each GigaVUE-FM instance deployed.

1. From the Horizon GUI, navigate to **Compute > Instances**.
2. In the Instances page, click the GigaVUE-FM instance name. The GigaVUE-FM instance **Overview** tab is displayed by default.
3. Click the **Console** tab and the **Instance Console** appears.
4. Log in as admin with password as admin123A!! and then the console prompts you to change the

```
CentOS Linux 7 (Core)
Kernel 3.10.0-1062.9.1.el7.x86_64 on an x86_64

123 login:

CentOS Linux 7 (Core)
Kernel 3.10.0-1062.9.1.el7.x86_64 on an x86_64

123 login: admin
Password:
You are required to change your password immediately (root enforced)
Changing password for admin.
(current) UNIX password:
New password:
Retype new password:
[admin@123 ~]$_
```

default password.

NOTE: You can also choose to perform the IP Networking and NTP configurations by running the `fmctl jump-start` command after you power on the GigaVUE-FM instance

5. To access GigaVUE-FM GUI, enter `wget -q -O - http://169.254.169.254/latest/meta-data/instance-id` command in the Instance Console and retrieve the instance ID in the format of `i-000000##` which is the default password for the admin user.

Establish Connection to OpenStack

First, you must establish a connection between GigaVUE-FM and your OpenStack environment. Then, GigaVUE-FM lets you launch the G-vTAP Controllers or V Series Proxys and V Series nodes in the specified project.

Refer to the following sections to establish a connection to OpenStack:

- [Pre-Configuration Checklist](#)
- [Login to GigaVUE-FM](#)
- [Connect to OpenStack](#)

Pre-Configuration Checklist

The following table provides information that you would need while launching the visibility components using GigaVUE-FM. Obtaining this information will ensure a successful and efficient deployment of the GigaVUE Cloud Suite for OpenStack.

You can log in to GigaVUE-FM and use the CLI command: `ip host <controller-hostname> <ip-address of the controller>`. (For example: `ip host os-controller1 192.168.2.3`.) Then, add the connection to the OpenStack tenant.

In order for GigaVUE-FM to make a connection to an OpenStack tenant, GigaVUE-FM must be able to resolve the hostname of the OpenStack controller, even if using an IP address in the Identity URL. For example, if GigaVUE-FM is configured to use DNS, and that controller hostname is in the DNS, this will work, and no further configuration will be needed. If not, then you must add a host entry to GigaVUE-FM.

NOTE: If you are not using DNS, you must manually enter the host entry in `/etc/hosts` on GigaVUE-FM for the OpenStack Controller. On using DNS you can directly enter the host entry in GigaVUE-FM.

	Required Information
<input type="checkbox"/>	Authentication URL
<input type="checkbox"/>	Project Name
<input type="checkbox"/>	Floating IP
<input type="checkbox"/>	Region name for the Project
<input type="checkbox"/>	Domain
<input type="checkbox"/>	SSH Key Pair
<input type="checkbox"/>	Networks
<input type="checkbox"/>	Security groups

Login to GigaVUE-FM

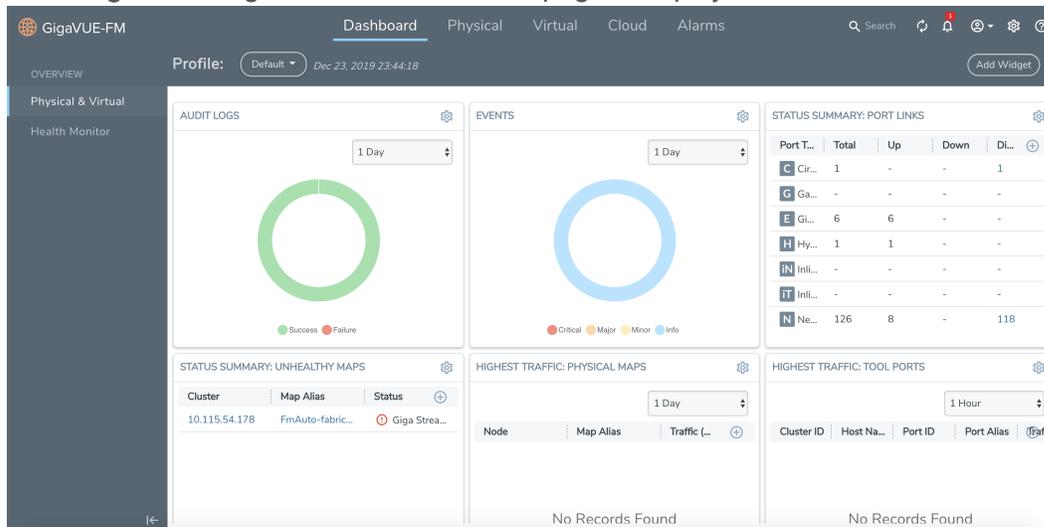
To login to GigaVUE-FM, do the following:

1. Enter the Floating IP address of GigaVUE-FM into a browser. The GigaVUE-FM login page is displayed.



NOTE: GigaVUE-FM must be able to resolve the hostname of the cloud controller for OpenStack, either through DNS or by manually adding it through the GigaVUE-FM CLI, using the IP host <hostname> < ip address> command.

2. Enter **admin** as the user name and the instance ID that you retrieved earlier. If the OpenStack metadata service is not running, then the default password is **admin123A!!** as the password. If the password is changed during the jump-start configuration as described in [Initial GigaVUE-FM Configuration](#), enter the changed password.
3. Click **Login**. The GigaVUE-FM Dashboard page is displayed.



Connect to OpenStack

To create a new monitoring domain in GigaVUE-FM:

1. In GigaVUE-FM, navigate to **Cloud > OpenStack > Monitoring Domain**. The **Monitoring Domain Configuration** page appears.
2. On the Monitoring Domain Configuration page, click **New**. The Monitoring Domain Configuration page appears.

Monitoring Domain Configuration

Save Cancel

Use V Series 2	<input type="checkbox"/> No
Monitoring Domain	<input type="text" value="Enter a monitoring domain name"/>
Alias	<input type="text" value="Alias"/>
URL	<input type="text" value="URL"/>
User Domain Name	<input type="text" value="User Domain Name"/>
Project Domain Name	<input type="text" value="Project Domain Name"/>
Project Name	<input type="text" value="Project Name"/>
Region	<input type="text" value="Region"/>
Username	<input type="text" value="Username"/>
Password	<input type="text" value="Password"/>
Tap Method	<input type="text" value="G-vTAP"/>
Secure Mirror Traffic	<input type="checkbox"/> No

3. Enter or select the appropriate information to configure Monitoring Domain for OpenStack. Refer to the following table [Connect to OpenStack](#) for field-level details.

Field	Description
Use V Series 2	Select Yes to configure GigaVUE Cloud Suite for OpenStack with V Series 2
Monitoring Domain	A name for the monitoring domain.
Alias	An alias used to identify the monitoring domain.
URL	The authentication URL is the Keystone URL of the OpenStack cloud. This IP address must be DNS resolvable. Refer to the OpenStack User Manual for more information on retrieving the authentication URL from the OpenStack.
User Domain Name	The domain name of your OpenStack authentication domain. <ul style="list-style-type: none"> • If you are using a separate domain for AUTH, enter that domain name as User Domain Name. • If you are not using a separate domain, you can use the same domain for User and Project Domain Name.
Project Domain Name	The domain name of your OpenStack project. For example, enter the domain name as default.
Project Name	The name of the project where the fabric images are deployed to monitor traffic.
Region	The region where the Project resides. You can find your region by running one of these commands, depending on your OpenStack version. keystone endpoint-list or openstack endpoint list or looking at the RC file in OpenStack to view your credentials.
Username	The user name used to connect to the OpenStack cloud. NOTE: If you are using OVS mirroring, you must belong to a role that meets the OpenStack minimum requirements for OVS Mirroring. Refer to OVS Mirroring Prerequisites for more information.

Field	Description
Password	The password for the OpenStack cloud.
Traffic Acquisition Method	Select the type of agent used to capture traffic for monitoring: <ul style="list-style-type: none"> • G-vTAP: If you select G-vTAP as the tapping method, you must configure the G-vTAP Controller to monitor the G-vTAP agents. • Tunnel: If you select Tunnel as the tapping method, you can use tunnels as source.
Secure Mirror Traffic (Not applicable for V Series 2)	Check box to establish secure tunnel between G-vTAP agents and GigaVUE V Series nodes (especially in a shared controller and GigaVUE V Series node configuration) <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>NOTE: Must be deselected for OVS Mirroring or OVS Mirroring + DPDK.</p> </div>

4. Click **Save**. The **OpenStack Fabric Launch Configuration** page appears. Refer to [Configure GigaVUE Fabric Components](#) for detailed information.

NOTE: If GigaVUE-FM fails to connect to OpenStack, an error message is displayed specifying the cause of failure. The connection status is also displayed in Audit Logs, refer to [About Audit Logs](#) for more information.

Configure GigaVUE Fabric Components

After configuring the Monitoring Domain, you will be navigated to the OpenStack Fabric Launch Configuration page. In the same **OpenStack Fabric Launch Configuration** page, you can configure the following fabric components:

- [Configure G-vTAP Controller](#)
- [Configure V Series Proxy/Controller](#)
- [Configure V Series Node](#)

In the **OpenStack Fabric Launch Configuration** page, enter or select the required information as described in the following table.

Fields	Description
SSH Key Pair	The SSH key pair for the G-vTAP Controller. For more information about SSH key pair, refer to Key Pairs .
Security Groups	The security group created for the G-vTAP Controller. For more information, refer to Security Group .

Select **Yes** to configure a V Series Proxy/Controller.

OpenStack Fabric Launch Configuration Save Back

SSH Key Pair	Select SSH Key Pair...
Security Groups	Select management subnet security group...
Configure a V Series Controller	<input type="checkbox"/> No

Configure G-vTAP Controller

A G-vTAP Controller manages multiple G-vTAP agents and orchestrates the flow of mirrored traffic to GigaVUE Cloud Suite V Series nodes. While configuring the G-vTAP Controllers, you can also specify the tunnel type to be used for carrying the mirrored traffic from the G-vTAP agents to the GigaVUE Cloud Suite V Series nodes.

G-vTap Controller

Controller Version(s)	<input type="button" value="Add"/>
Image	<input type="text" value="gigamon-gvtap-ctrl-1.7-1"/>
Flavor	<input type="text" value="m1.medium"/>
Number of Instances	<input type="text" value="1"/>
Management Network	<input type="radio"/> Private <input checked="" type="radio"/> Floating
IP Address Type	<input type="text" value="Management"/>
Network	<input type="text" value="10.210.221.93"/>
Floating IPs	<input type="button" value="Add"/>
Additional Network(s)	<input type="button" value="Add"/>
Tags	<input type="button" value="Add"/>
Cloud-Init User Data (Optional) ⓘ	<input type="text" value="Enter cloud-init user data (YAML, JSON, or Shell script)"/>
Agent Tunnel Type	<input type="text" value="VXLAN"/> ⓘ
G-vTAP Agent Tunnel MTU	<input type="text" value="1450"/> ⓘ

- Only if G-vTAP agents are used for capturing traffic, then the G-vTAP Controllers must be configured in the OpenStack cloud.
- A G-vTAP Controller can only manage G-vTAP agents that have the same version.

Enter or select the required information in the G-vTAP Controller section as described in the following table.

Fields	Description
Controller Version (s)	<p>The G-vTAP Controller version that you configure must always have the same version number as the G-vTAP agents deployed in the instances. This is because the G-vTAP Controller v1.7-1 can only manage G-vTAP agents v1.7-1. Similarly, the G-vTAP Controller v1.6-1 can only manage G-vTAP agents v1.6-1.</p> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>NOTE: If there is a version mismatch between the G-vTAP controllers and G-vTAP agents, GigaVUE-FM cannot detect the agents in the instances.</p> </div>
Management Network	<p>This segment defines the management network that GigaVUE-FM uses to communicate with G-vTAP Controllers, GigaVUE V Series Proxy/Controllers, and GigaVUE V Series Nodes.</p> <p>Network - Select the management network ID.</p> <p>IP Address Type</p> <p>The type of IP address GigaVUE-FM needs to communicate with G-vTAP controllers:</p> <ul style="list-style-type: none"> • Private—A private IP can be used when GigaVUE-FM, the G-vTAP Controller, or the GigaVUE V Series Proxy/Controller reside inside the same project. • Floating—A floating IP is needed only if GigaVUE-FM is not in the same project in the cloud or is outside the cloud. GigaVUE-FM needs a floating IP to communicate with the controllers from an external network.
Additional Network (s)	<p>(Optional) If there are G-vTAP agents on networks that are not IP routable from the management network, additional networks or subnets must be specified so that the G-vTAP Controller can communicate with all the G-vTAP agents.</p> <p>Click Add to specify additional networks (subnets), if needed. Also, make sure that you specify a list of security groups for each additional network.</p>
Tag(s)	<p>(Optional) The key name and value that helps to identify the G-vTAP Controller instances in your environment. For example, you might have G-vTAP Controllers deployed in many regions. To distinguish these G-vTAP Controllers based on the regions, you can provide a name (also known as a tag) that is easy to identify such as us-west-2-gvtap-controllers. There is a specific GvTAP Controller Version for OVS Mirroring and OVS Mirroring + DPDK.</p> <p>To add a tag:</p> <ol style="list-style-type: none"> a. Click Add. b. In the Key field, enter the key. For example, enter Name.

Fields	Description
	<p>c. In the Value field, enter the key value. For example, us-west-2-gvtap-controllers.</p>
Cloud-Init User Data (Optional)	Enter the cloud initialization user data in YAML, JSON, or Shell script.
Agent Tunnel Type	The type of tunnel used for sending the traffic from G-vTAP agents to GigaVUE Cloud Suite V Series nodes. The options are GRE or VXLAN tunnels.
G-vTAP Agent Tunnel MTU (Maximum Transmission Unit)	<p>The Maximum Transmission Unit (MTU) is the maximum size of each packet that the tunnel endpoint can carry from the G-vTAP agent to the GigaVUE Cloud Suite V Series node.</p> <ul style="list-style-type: none"> • For GRE, the default value is 1450. • For VXLAN, the default value is 1400. However, the G-vTAP agent tunnel MTU should be 50 bytes less than the default MTU size.

Configure V Series Proxy/Controller

The fields in the V Series Proxy/Controller configuration section are the same as those on the G-vTAP Configuration page. Refer to [Configure G-vTAP Controller](#) for the field descriptions.

Configure V Series Node

NOTE: If you are using V Series 1.xx, GigaVUE Cloud Suite V Series nodes can only be successfully launched after GigaVUE Cloud Suite V Series Controller is fully initialized and the status is displayed as **OK**.

Creating a GigaVUE Cloud Suite V Series node profile automatically launches the V Series node. Enter or select the required information in the V Series Node section as described in the following table.

Parameter	Description
Image	Select the V Series node image file.
Flavor	Select the form of the V Series node.
Management Network	For the V Series Node, the Management Network is what is used by the V Series Controller to communicate with the V Series Nodes. Select the management network ID.
Data Network	<p>Click Add to add additional networks. This is the network that the GigaVUE Cloud Suite V Series node uses to communicate with the monitoring tools. Multiple networks are supported.</p> <ul style="list-style-type: none"> • Tool Subnet—Select a tool subnet, this is the default subnet that the GigaVUE-FM use to egress traffic to your tools. This subnet must have proper connectivity to your endpoint. • IP Address Type <ul style="list-style-type: none"> ◦ Private—A private IP can be used when GigaVUE-FM, the G-vTAP Controller, or the GigaVUE V Series Proxy/Controller, or the V Series node 2 reside inside the same project. ◦ Floating—A floating IP address specified here will be where V Series node 2x.x can be directly managed by GigaVUE-FM or can optionally managed by controllers. But for V Series node 1, a controller is mandatory. • Network 1—Select a network type. <p>NOTE: For OVS Mirroring or OVS Mirroring + DPDK deployments, must select Floating in the Data Network section and then specify the IPs in the Floating IPs field. You can have multiple Floating IPs.</p> <p>NOTE: A provider network that is able to receive the monitored traffic may also be used here for OVS Mirroring and OVS Mirroring + DPDK. In this case, you would not need to provide a floating IP; but could select "private" and choose the provider network.</p>
Tag(s)	<p>(Optional) The key name and value that helps to identify the G-vTAP Controller instances in your environment. For example, you might have G-vTAP Controllers deployed in many regions. To distinguish these G-vTAP Controllers based on the regions, you can provide a name (also known as a tag) that is easy to identify such as us-west-2-gvtap-controllers.</p> <p>To add a tag:</p> <ol style="list-style-type: none"> Click Add. In the Key field, enter the key. For example, enter Name. In the Value field, enter the key value. For example, us-west-2-gvtap-controllers.

Parameter	Description
Cloud-Init User Data (Optional)	Enter the cloud initialization user data in YAML, JSON, or Shell script.
Min Instances	<p>The minimum number of GigaVUE Cloud Suite V Series nodes to be launched in OpenStack. The minimum number can be 1.</p> <ul style="list-style-type: none"> When you deploy an OVS Mirroring or OVS Mirroring + DPDK monitoring session, the V Series nodes will automatically be deployed based on the # of hypervisors being monitored. When you deploy a G-vTAP based monitoring session, the V Series nodes will automatically be deployed based on the # of VMs being monitored and the instance per V Series node ratio defined in the OpenStack Settings page. <p>NOTE: GigaVUE-FM will delete the nodes if they are idle for over 15 minutes.</p>
Max Instances	<p>The maximum number of GigaVUE Cloud Suite V Series nodes that can be launched in OpenStack.</p> <p>NOTE: Max Instances is applicable only for V Series node 1 works with G-vTAP connections and OVS mirroring.</p>
Tunnel MTU (Maximum Transmission Unit)	The Maximum Transmission Unit (MTU) is applied on the outgoing tunnel endpoints of the GigaVUE-FM V Series node when a monitoring session is deployed. The default value is 1450. The value must be 42 bytes less than the default MTU for GRE tunneling, or 50 bytes less than default MTU for VXLAN tunnels.

Click **Save** to save the OpenStack Fabric Launch Configuration.

To view the fabric launch configuration specification of a fabric node, click on a fabric node or controller/proxy, and a quick view of the Fabric Launch Configuration appears on the Monitoring Domain page.

Configure and Manage Resources using V Series 1

This chapter describes how to setup tunnel endpoints in a monitoring session to receive and send traffic to the GigaVUE Cloud Suite V Series node. It also describes how to filter, manipulate, and send the traffic from the V Series node to monitoring tools or to a GigaVUE Cloud Suite H Series node.

Refer to the following sections for details:

- [Create a Monitoring Session](#)
- [Create Tunnel Endpoints](#)
- [Create a Map](#)
- [Add Applications to Monitoring Session](#)
- [Deploy the Monitoring Session](#)
- [Add Header Transformations](#)
- [Visualize the Network Topology](#)
- [View Monitoring Session Statistics](#)

Create a Monitoring Session

GigaVUE-FM automatically collects inventory data on all target instances available in your cloud environment. You can design your monitoring session to include or exclude the instances that you want to monitor. You can also choose to monitor egress, ingress, or all traffic.

When a new target instance is added to your cloud environment, GigaVUE-FM automatically detects and adds the instance into your monitoring session. Similarly, when an instance is removed, it updates the monitoring sessions to show the removed instance. For the connections without G-vTAPs there is no targets that are automatically selected. You can use Tunnel as a Source in the monitoring session to accept a tunnel from anywhere.

- In G-vTAP connections, Tool VM instances (Source and Destination IP) must be excluded using Exclusion Map.
- You can have multiple monitoring sessions per monitoring domain.

You can create multiple monitoring sessions within a single project connection.

To create a new monitoring session:

1. In GigaVUE-FM, on the left navigation pane, select **Traffic > Virtual** and select your cloud platform. The **Monitoring Sessions** page appears.
2. Click **New** to open the **Create a New Monitoring Session** page.

Create A New Monitoring Session

Alias

Monitoring Domain

Connection Select All Select None

3. Enter the appropriate information for the monitoring session as described in the following table.

Field	Description
Alias	The name of the monitoring session.
Monitoring Domain	The name of the monitoring domain that you want to select.
Connection	The connection(s) that are to be included as part of the monitoring domain. You can select the required connections that need to be part of the monitoring domain.

4. Click **Create**. The Monitoring Session details page appears displaying the specified session information and target VMs.
5. If multiple projects had been selected in the connections page, the topology view will show instances in all of the selected projects.

Agent Pre-filtering

The G-vTAP agent pre-filtering option filters traffic before mirroring it from G-vTAP agent to the V Series Nodes.

Agent pre-filtering is performed directly at the packet capturing point. By filtering at this point, unnecessary traffic is prevented from reaching the fabric nodes that perform filtering and manipulation functions. Preventing this traffic reduces the load on the V Series nodes and the underlying network.

NOTE: Agent pre-filtering is not supported for OVS Mirroring and OVS Mirroring + DPDK.

Agent Pre-filtering Guidelines

In cloud environments, there will be limits on how much traffic could be sent out per instance/single or double network interface.

Traffic will be passed if a network packet matches one or more of these rules:

- Only filters from traffic maps will be considered for G-vTAP filters. Inclusion and exclusion maps are purely for ATS (automatic target selection); not for G-vTAP.
- Filters from the first-level maps of the monitoring session will only be used to create G-vTAP maps.
- User-entered L2-L4 filters in the monitoring-session maps must be in the format that V Series Node currently accepts. Non L2-L4 filters are used purely by ATS to select the targets; not for G-vTAP.
- Both egress and ingress maps with filters are supported on G-vTAP.
- Both single and dual network interfaces for G-vTAP agent VMs are supported.

Agent Pre-filtering Rules and Notes

G-vTAP agent pre-filtering has the following capabilities and benefits:

- The agent pre-filtering option can be enabled or disabled at the monitoring-session level and is enabled by default.
- When enabled, traffic is filtered at the G-vTAP agent-level, before mirroring to the V Series Nodes. Consequently, traffic flow to the V Series Nodes is reduced, which reduces the load/cost on the Cloud networks.
- Only rules from first-level maps are pushed to the agents.
- Pass rules are supported 100%.
- Drop rules are supported for only simple cases or single-drop rules with a pass all case.
- Rules that span all monitoring sessions will be merged for an G-vTAP agent, if applicable
- If the max-rule limit of 16 is reached, then all the traffic is passed to the V Series node; no filtering will be performed.

Create Tunnel Endpoints

Traffic from the V Series node is distributed to tunnel endpoints in a monitoring session. A tunnel endpoint can be created using a standard L2 Generic Routing Encapsulation (GRE) tunnel, or a ERSPAN, or a Virtual Extensible LAN (VXLAN) tunnel.

To create a new tunnel:

1. After creating a new monitoring session, or click **Edit** on an existing monitoring session, the GigaVUE-FM canvas appears.
2. In the canvas, select **New > New Tunnel**, drag and drop a new tunnel template to the workspace. The **Add Tunnel Spec** quick view appears.

X
Add Tunnel Spec

Save
Add To Library

Alias	Alias *
Description	Description (optional)
Type	<div style="border: 1px solid #ccc; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center; border-bottom: 1px solid #ccc;"> Select a type... ▼ </div> <div style="padding: 5px;"> <div style="border-bottom: 1px solid #ccc; padding: 2px 5px;">Select a type...</div> <div style="border-bottom: 1px solid #ccc; padding: 2px 5px;">ERSPAN</div> <div style="border-bottom: 1px solid #ccc; padding: 2px 5px; background-color: #007bff; color: white;">L2GRE</div> <div style="padding: 2px 5px;">VXLAN</div> </div> </div>

3. On the New Map quick view, enter or select the required information as described in the following table.

Field	Description
Alias	The name of the tunnel endpoint. <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px; background-color: #e6f2ff;"> NOTE: Do not enter spaces in the alias name. </div>
Description	The description of the tunnel endpoint.
Type	The type of the tunnel. Select ERSPAN, or L2GRE, or VXLAN to create a tunnel.
Traffic Direction	The direction of the traffic flowing through the V Series node. Choose Out for creating a tunnel from the V Series node to the destination endpoint. <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px; background-color: #e6f2ff;"> NOTE: Traffic Direction In is not supported for V Series 1 nodes. </div>
Remote Tunnel IP	The IP address of the tunnel destination endpoint. <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px; background-color: #e6f2ff;"> NOTE: You cannot create two tunnels from a V Series node to the same IP address. </div>

4. Click **Save**.

To delete a tunnel, select the required tunnel and click **Delete**.

Create a Map

Each map can have up to 32 rules associated with it. The following table lists the various rule conditions that you can select for creating a map, inclusion map, and exclusion map.

Conditions	Description
L2, L3, and L4 Filters	
Ether Type	<p>The packets are filtered based on the selected ethertype. The following conditions are displayed:</p> <ul style="list-style-type: none"> • IPv4 • IPv6 • ARP • RARP • Other <p>L3 Filters</p> <p>If you choose IPv4 or IPv6, the following L3 filter conditions are displayed:</p> <ul style="list-style-type: none"> • Protocol • IP Fragmentation • IP Time to live (TTL) • IP Type of Service (TOS) • IP Explicit Congestion Notification (ECN) • IP Source • IP Destination <p>L4 Filters</p> <p>If you select TCP or UDP protocol, the following L4 filter conditions are displayed:</p> <ul style="list-style-type: none"> • Port Source • Port Destination
MAC Source	The egress traffic from the instances or ENIs matching the specified source MAC address is selected.
MAC Destination	The ingress traffic from the instances or ENIs matching the specified destination MAC address is selected.
VLAN	All the traffic matching the specified IEEE 802.1q Virtual LAN tag is filtered. Specify a number from 0 to 4094.
VLAN Priority Code Point (PCP)	All the traffic matching the specified IEEE 802.1q Priority Code Point (PCP) is filtered. Specify a value between 0 to 7.
VLAN Tag Control Information (TCI)	All the traffic matching the specified VLAN TCI value is filtered. Specify the exact TCI value.
Pass All	All the packets coming from the monitored instances are passed through the filter. When Pass All is selected, the L3 and L4 filters are disabled.

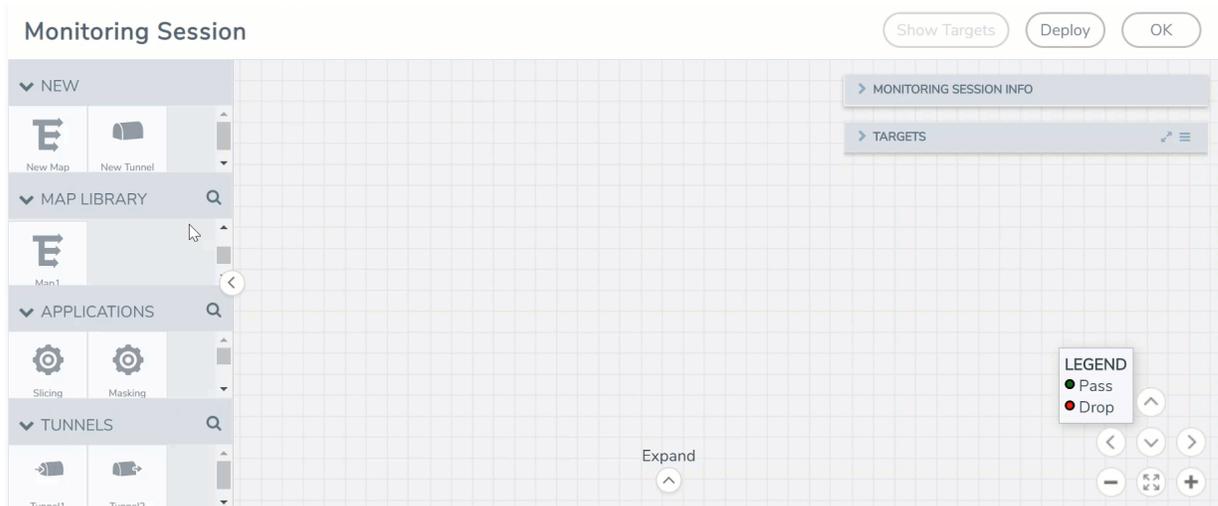
When you select a condition without source or destination specified, then both egress and ingress traffic is selected for tapping the traffic. For example, if you select Ether Type as IPv4, TCP as the protocol, and do not specify IPv4 source or destination, then both egress and ingress traffic is selected for monitoring purpose.

When you select a condition with either source or destination specified, it determines the direction based on the selection.

NOTE: You can create Inclusion and Exclusion Maps using all default conditions except Ether Type and Pass All.

To create a new map:

1. After creating a new monitoring session, or click **Edit** on an existing monitoring session, the GigaVUE-FM canvas appears.
2. In the canvas, select **New > New Map**, drag and drop a new map template to the workspace. The New Map quick view appears.



3. Enter the appropriate information for creating a new map as shown in the following table.

Parameter	Description
Alias	The name of the new map. NOTE: The name can contain alphanumeric characters with no spaces.
Comments	The description of the map.
Map Rules	The rules for filtering the traffic in the map. To add a map rule: <ol style="list-style-type: none"> a. Click Add a Rule. b. Select a condition from the Search L2 Conditions drop-down list and specify a value. Based on this selection, the Search L3 Conditions drop-down list is automatically updated. c. Select a condition from the Search L3 Conditions drop-down list and specify a value. d. (Optional) If you have selected TCP or UDP as the protocol in the L3 conditions, then select Port Source or Port Destination from the Search L4 Conditions drop-down list and specify a value. If you have selected conditions other than TCP or UDP, then the Search L4 Conditions drop-down list is disabled.
Map Rules	<ol style="list-style-type: none"> e. (Optional) In the Priority and Action Set box, assign a priority and action set. f. (Optional) In the Rule Comment box, enter a comment for the rule. <p>NOTE: Repeat steps b through f to add more conditions.</p> <p>NOTE: Repeat steps a through f to add nested rules.</p>

NOTE: Do not create duplicate map rules with the same priority.

4. To reuse the map, click **Add to Library**. Save the map using one of the following ways:
 - a. Select an existing group from the **Select Group** list, or create a **New Group** with a name.
 - b. Enter a description in the **Description** field, and click **Save**.
5. Click **Save**.

To edit a map, click the map and select **Details**, or click **Delete** to delete the map.

Add Applications to Monitoring Session

GigaVUE Cloud Suite with V Series 1 node supports the following GigaSMART applications:

- [Sampling](#)
- [Slicing](#)
- [Masking](#)
- [NetFlow](#)

You can optionally use these applications to optimize the traffic sent from your instances to the monitoring tools.

Sampling

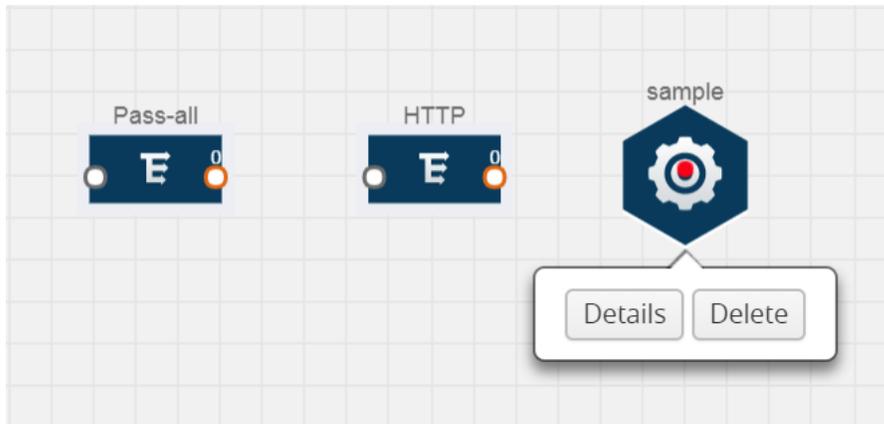
Sampling lets you sample the packets randomly based on the configured sampling rate and then forwards the sampled packets to the monitoring tools.

To add a sampling application:

1. Drag and drop **Sample** from **APPLICATIONS** to the graphical workspace.



2. Click **Sample** and select **Details**.



3. In the **Alias** field, enter a name for the sample.
4. For State, select the **On** check box to determine that the application is sampling packets randomly. Select the **Off** check box to determine that the application is not currently sampling the packets. The state can be changed at anytime whenever required.
5. From the Sampling Type drop-down list, select the type of sampling:
 - **Random Simple** – The first packet is selected randomly. The subsequent packets are also selected randomly based on the rate specified in the **Sampling Rate** field. For example, if the first packet selected is 5 and the sampling rate is 1:10, after the 5th packet a random 10 packets are selected for sampling.
 - **Random Systematic** – The first packet is selected randomly. Then, every nth packet is selected, where n is the value specified in the **Sampling Rate** field. For example, if the first packet selected is 5 and the sampling rate is 1:10, then every 10th packet is selected for sampling: 15, 25, 35, and

so on.

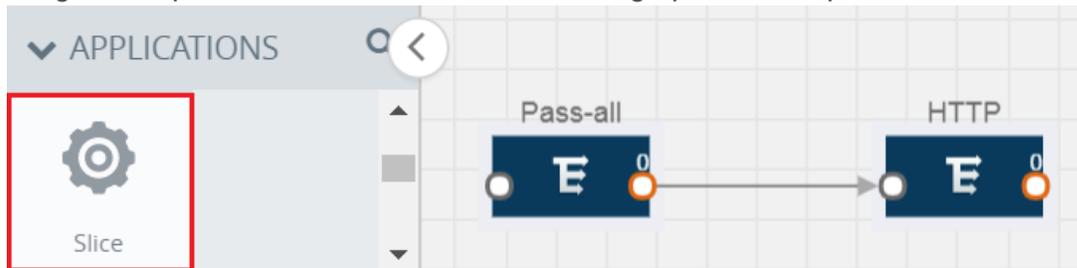
6. In the **Sampling Rate** field, enter the ratio of packets to be selected. The default ratio is 1:1.
7. Click **Save**.

Slicing

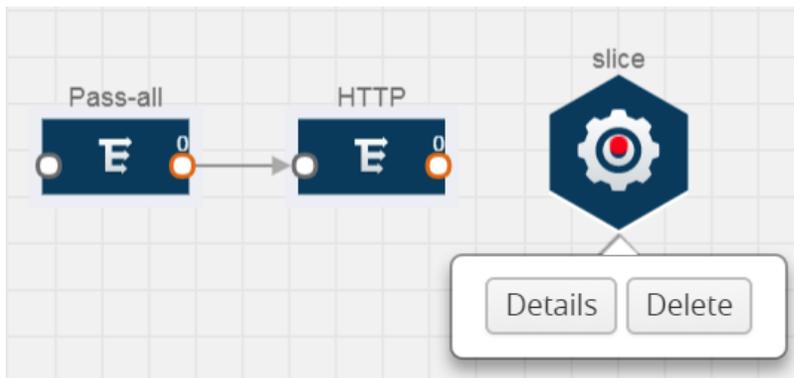
Packet slicing lets you truncate packets after a specified header and slice length, preserving the portion of the packet required for monitoring purposes.

To add a slicing application:

1. Drag and drop **Slice** from **APPLICATIONS** to the graphical workspace.



2. Click the Slice application and select **Details**.



3. In the **Alias** field, enter a name for the slice.
4. For State, select the **On** check box to determine that the application is slicing packets. Select the **Off** check box to determine that the application is not currently slicing the packets. The state can be changed at a later time whenever required.
5. In the **Slice Length** field, specify the length of the packet that must be sliced.
6. From the **Protocol** drop-down list, specify an optional parameter for slicing the specified length of the protocol. The options are as follows:
 - None
 - IPv4
 - IPv6
 - UDP
 - TCP
7. Click **Save**.

Masking

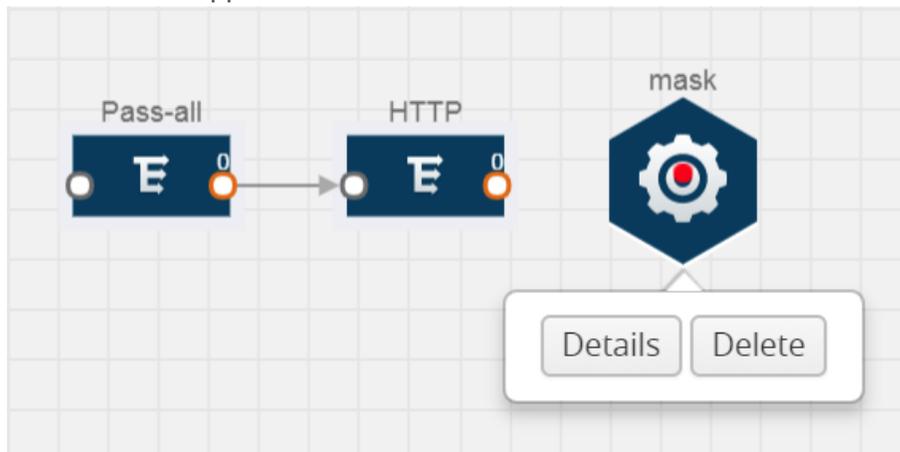
Masking lets you overwrite specific packet fields with a specified pattern so that sensitive information is protected during network analysis.

To add a masking application:

1. Drag and drop **Mask** from **APPLICATIONS** to the graphical workspace.



2. Click the Mask application and select **Details**.



3. In the **Alias** field, enter a name for the mask.
4. For State, select the **On** check box to determine that the application is masking packets. Select the **Off** check box to determine that the application is not currently masking the packets. The state can be changed at anytime whenever required.
5. In the Mask offset field, enter the offset from which the application should start masking data following the pattern specified in the Pattern field. The value can be specified in terms of either a static offset, that is, from the start of the packet or a relative offset, that is, from a particular protocol layer as specified in the Protocol field.
6. In the Mask length field, enter the length of the packet that must be masked.
7. In the Mask pattern field, enter the pattern for masking the packet. The value of the pattern is from 0 to 255.
8. From the Protocol drop-down list, specifies an optional parameter for masking packets on the data coming from the selected protocol.
9. Click **Save**.

NetFlow

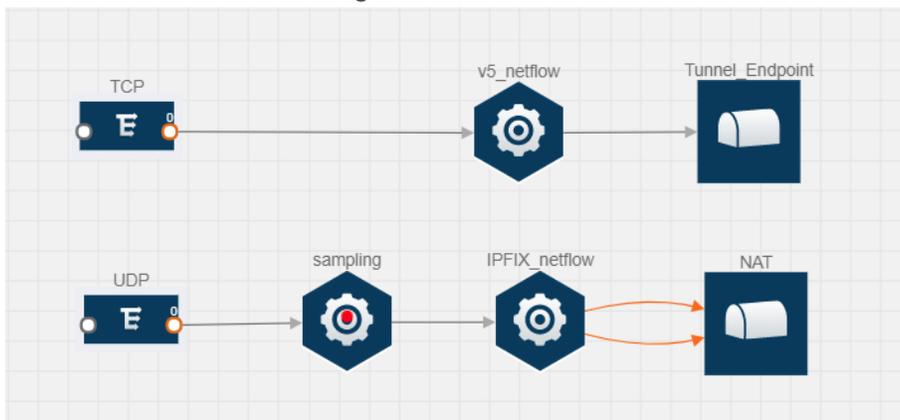
NetFlow collects IP network traffic on all interfaces where NetFlow monitoring is enabled. It gathers information about the traffic flows and exports the NetFlow records, which includes data and templates, to at least one NetFlow collector. The application that serves as a NetFlow collector receives the NetFlow data sent from exporters, processes the information, and provides data visualization and security analytics.

The following are the key benefits of NetFlow application:

- Compresses network information into a single flow record.
- Facilitates up to 99% reduction in data transferred.
- Accelerates the migration of mission-critical workloads to your cloud environment.
- Provides summarized information on traffic source and destination, congestion, and class of service.
- Identifies and classifies DDOS attacks, viruses, and worms in real-time.
- Secures network against internal and external threats.
- Identifies top consumers and analyzes their statistics.
- Reduces the cost of security monitoring.
- Analyzes the network flows based on algorithms and behavior rather than signature matching.
- Analyzes east-west traffic between flows within and across VPCs.

The NetFlow application contains key elements that specify what to match in the flow, such as all packets with the same source and destination port, or the packets that come in on a particular interface. For information about Match/Key fields, refer to [Match/Key Fields](#). A NetFlow record is the output generated by NetFlow. A flow record contains non-key elements that specify what information to collect for the flow, such as when the flow started or the number of bytes in the flow. For information about Match/Key fields, refer to [Collect/Non-Key Fields](#).

The following figure shows an example of a NetFlow application created on a GigaVUE Cloud Suite V Series node in the monitoring session.



The NetFlow record generation is performed on GigaVUE Cloud Suite V Series node running the NetFlow application. In [Add Applications to Monitoring Session](#), incoming packets from G-vTAP agents are sent to the GigaVUE Cloud Suite V Series node. In the GigaVUE V Series node, one map sends the TCP packet to the version 5 NetFlow application. Another map sends the UDP packet to a sampling application. The map rules and applications such as slice, mask, and sample can only be applied prior to sending the data to NetFlow.

A NetFlow application examines the incoming packets and creates a single or multiple flows from the packet attributes. These flows are cached and exported based on the active and inactive cache timeout specified in the Netflow application configuration.

The flow records can be sent to a tunnel for full packet inspection or to a NAT device for flow inspection. NAT allows the NetFlow records to be directly transmitted to a collector without a tunnel. For more information about NAT, refer to [Network Address Translation \(NAT\)](#).

The Netflow application exports the flows using the following export versions:

- version 5—The fields in the NetFlow record are fixed.
- version 9—The fields are configurable, thus a template is created. The template contains information on how the fields are organized and in what order. It is sent to the collector before the flow record, so the collector knows how to decode the flow record. The template is sent periodically based on the configuration.
- IPFIX—The extended version of version 9 supports variable length fields as well as enterprise-defined fields.

Match/Key Fields

NetFlow v9 and IPFIX records allow you to configure Match/Key elements.

The supported Match/Key elements are outlined in the following table:

Table 1: Match/Key Elements

	Description	Supported NetFlow Versions
Data Link		
Destination MAC	Configures the destination MAC address as a key field.	v9 and IPFIX
Egress Dest MAC	Configures the post Source MAC address as a key field.	IPFIX
Ingress Dest MAC	Configures the IEEE 802 destination MAC address as a key field.	IPFIX
Source MAC	Configures the IEEE 802 source MAC address as a key field.	v9 and IPFIX

	Description	Supported NetFlow Versions
IPv4		
ICMP Type Code	Configures the type and code of the IPv4 ICMP message as a key field.	v9 and IPFIX
IPv4 Dest IP	Configures the IPv4 destination address in the IP packet header as a key field.	v9 and IPFIX
IPv4 ICMP Code	Configures the code of the IPv4 ICMP message as a key field.	IPFIX
IPv4 ICMP Type	Configures the type and code of the IPv4 ICMP message as a key field.	IPFIX
IPv4 Options	Configures the IPv4 options in the packets of the current flow as a key field.	IPFIX
IPv4 Src IP	Configures the IPv6 source address in the IP packet header as a key field.	v9 and IPFIX
IPv4 Total Length	Configures the total length of the IPv4 packet as a key field.	IPFIX
Network		
IP CoS	Configures the IP Class Of Service (CoS) as a key field.	v9 and IPFIX
IP DSCP	Configures the value of a Differentiated Services Code Point (DSCP) encoded in the Differentiated Services field as a key field.	IPFIX
IP Header Length	Configures the length of the IP header as a key field.	IPFIX
IP Precedence	Configures the value of the IP Precedence as a key field.	IPFIX
IP Protocol	Configures the value of the protocol number in the IP packet header as a key field.	v9 and IPFIX
IP Total Length	Configures the total length of the IP packet as a key field.	IPFIX
IP TTL	For IPv4, configures the value of Time to Live (TTL) as a key field. For IPv6, configures the value of the Hop Limit field as a key field.	IPFIX
IP Version	Configures the IP version field in the IP packet header as a key field.	v9 and IPFIX
IPv6		
IPv6 Dest IP	Configures the IPv6 destination address in the IP packet header as a key field.	v9 and IPFIX
IPv6 Flow Label	Configures the value of the IPv6 flow label field in the IP packet header as a key field.	v9 and IPFIX
IPv6 ICMP Code	Configures the code of the IPv6 ICMP message as a key field.	IPFIX

	Description	Supported NetFlow Versions
IPv6 ICMP Type	Configures the type of the IPv6 ICMP message as a key field.	IPFIX
IPv6 ICMP Type Code	Configures the type and code of the IPv6 ICMP message as a key field.	IPFIX
IPv6 Payload Length	Configures the value of the payload length field in the IPv6 header as a key field.	IPFIX
IPv6 Src IP	Configures the IPv6 source address in the IP packet header as a key field.	v9 and IPFIX
Transport		
L4 Dest Port	Configures the destination port identifier in the transport header as a key field.	v9 and IPFIX
L4 Src Port	Configures the source port identifier in the transport header as a key field.	v9 and IPFIX
TCP AcK Number	Configures the acknowledgment number in the TCP header as a key field.	IPFIX
TCP Dest Port	Configures the destination port identifier in the TCP header as a key field.	IPFIX
TCP Flags	Configures the TCP control bits observed for the packets of this flow as a key field.	v9 and IPFIX
TCP Header Length	Configures the length of the TCP header as a key field.	IPFIX
TCP Seq Number	Configures the sequence number in the TCP header as a key field.	IPFIX
TCP Src Port	Configures the source port identifier in the TCP header as a key field.	IPFIX
TCP Urgent	Configures the urgent pointer in the TCP header as a key field.	IPFIX
TCP Window Size	Configures the window field in the TCP header as a key field.	IPFIX
UDP Dest Port	Configures the destination port identifier in the UDP header as a key field.	IPFIX
UDP Src Port	Configures the source port identifier in the TCP header as a key field.	IPFIX

Collect/Non-Key Fields

NetFlow v9 and IPFIX records allow you to configure Collect/Non-Key elements.

The supported Collect/Non-Key elements are outlined in the following table:

	Description	Supported NetFlow Versions
Counter		
Byte Count	Configures the number of octets since the previous report in incoming packets for the current flow as a non-key field.	v9 and IPFIX
Packet Count	Configures the number of incoming packets since the previous report for this flow as a non-key field.	v9 and IPFIX
Data Link		
Destination MAC	Configures the destination MAC address as a non-key field.	v9 and IPFIX
Egress Des MAC	Configures the post source MAC address as a non-key field.	IPFIX
Ingress Des MAC	Configures the IEEE 802 destination MAC address as a non-key field.	IPFIX
Source MAC	Configures the IEEE 802 source MAC address as a non-key field.	v9 and IPFIX
Timestamp		
Flow End Millisec	Configures the absolute timestamp of the last packet of current flow in milliseconds as a non-key field.	IPFIX
Flow End Sec	Configures the flow start SysUp time as a non-key field.	IPFIX
Flow End Time	Configures the flow end SysUp time as a non-key field.	v9 and IPFIX
Flow Start Millisec	Configures the value of the IP Precedence as a non-key field.	IPFIX
Flow Start Sec	Configures the absolute timestamp of the first packet of this flow as a non-key field.	IPFIX
Flow Startup Time	Configures the flow start SysUp time as a non-key field.	v9 and IPFIX
Flow		
Flow End Reason	Configures the reason for Flow termination as a non-key field.	IPFIX
IPv4		
ICMP Type Code	Configures the type and code of the IPv4 ICMP message as a non-key field.	v9 and IPFIX
IPv4 Dest IP	Configures the IPv4 destination address in the IP packet header as a non-key field.	v9 and IPFIX
IPv4 ICMP Code	Configures the code of the IPv4 ICMP message as a non-key field.	IPFIX
IPv4 ICMP Type	Configures the type of the IPv4 ICMP message as a non-key field.	IPFIX
IPv4 Options	Configures the IPv4 options in the packets of the	IPFIX

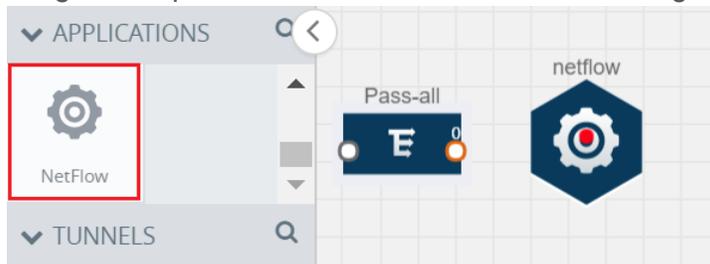
	Description	Supported NetFlow Versions
	current flow as a non-key field.	
IPv4 Src IP	Configures the IPv6 source address in the IP packet header as a non-key field.	v9 and IPFIX
IPv4 Total Length	Configures the total length of the IPv4 packet as a non-key field.	IPFIX
Network		
IP CoS	Configures the IP Class Of Service (CoS) as a key field.	v9
IP Protocol	Configures the value of the protocol number in the IP packet header as a key field.	v9
IP Version	Configures the IP version field in the IP packet header as a key field.	v9
IPv6		
IPv6 Dest IP	Configures the IPv6 destination address in the IP packet header as a key field.	v9
IPv6 Flow Label	Configures the value of the IPv6 flow label field in the IP packet header as a key field.	v9
IPv6 Src IP	Configures the IPv6 source address in the IP packet header as a key field.	v9
Transport		
L4 Dest Port	Configures the destination port identifier in the transport header as a non-key field.	v9 and IPFIX
L4 Src Port	Configures the source port identifier in the transport header as a non-key field.	v9 and IPFIX
TCP Ack Number	Configures the acknowledgment number in the TCP header as a non-key field.	IPFIX
TCP Dest Port	Configures the destination port identifier in the TCP header as a non-key field.	IPFIX
TCP Flags	Configures the TCP control bits observed for the packets of this flow as a non-key field.	v9 and IPFIX
TCP Header Length	Configures the length of the TCP header as a non-key field.	IPFIX
TCP Seq Number	Configures the sequence number in the TCP header as a non-key field.	IPFIX
TCP Src Port	Configures the source port identifier in the TCP header as a non-key field.	IPFIX
TCP Urgent	Configures the urgent pointer in the TCP header as a non-key field.	IPFIX

	Description	Supported NetFlow Versions
TCP Window Size	Configures the window field in the TCP header as a non-key field.	IPFIX
UDP Dest Port	Configures the destination port identifier in the UDP header as a non-key field.	IPFIX
UDP Src Port	Configures the source port identifier in the UDP header as a non-key field.	IPFIX

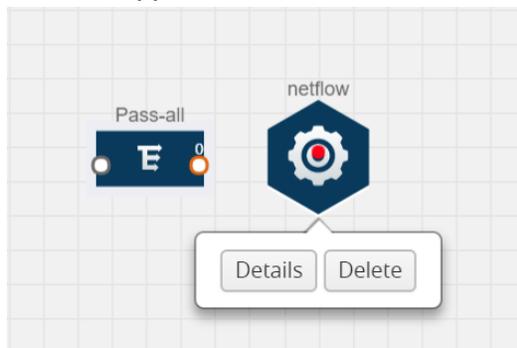
Add Version 5 NetFlow Application

To add a version 5 NetFlow application:

1. Drag and drop **NetFlow** from **APPLICATIONS** to the graphical workspace.



2. Click the NetFlow application and select **Details**. A quick view is displayed for configuring the NetFlow application.



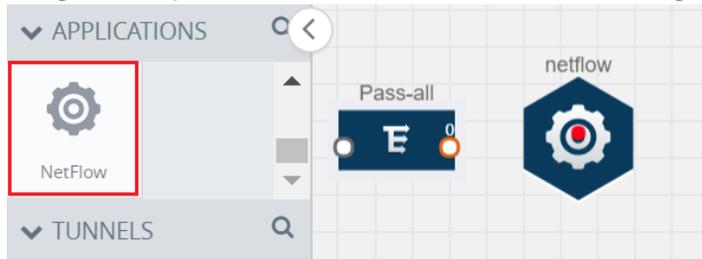
3. In the **Alias** field, enter a name for the v5 NetFlow application.
4. For **State**, select the **On** check box to determine that the application is currently running. Select the **Off** check box to determine that the application is currently not running. The state can be changed at anytime whenever required.
5. From the **NetFlow version** drop-down list, select v5.
6. In **Active cache timeout**, enter the number of seconds that an active flow record must remain in the cache before it is exported and removed. The default value is 1800 seconds.
7. In **Inactive cache timeout**, enter the number of seconds an inactive flow record must remain in the cache before it times out. The default value is 15 seconds.
8. Click **Save**.

For more examples demonstrating the NetFlow application configuration in the GigaVUE V Series nodes, refer to [NetFlow Examples](#).

Add Version 9 and IPFIX NetFlow Application

To add a v9 and IPFIX NetFlow application:

1. Drag and drop **NetFlow** from **APPLICATIONS** to the graphical workspace.



2. Click the NetFlow application and select **Details**. A quick view is displayed for configuring the NetFlow application.



3. In the **Alias** field, enter a name for the NetFlow application.
4. For State, select the **On** check box to determine that the application is generating NetFlow records from the packets coming from the G-vTAP agents. Select the **Off** check box to determine that the application is not currently generating NetFlow records. The state can be changed at anytime whenever required.
5. From the **NetFlow version** drop-down list, select the version you want to use to generate the NetFlow records. The default version selected is v5.
6. In the **Source ID** field, enter the observation domain to isolate the traffic. The NetFlow application uses source ID to segregate the records into categories. For example, you can assign source ID 1 for traffic coming over TCP. This results in generating a separate NetFlow record for TCP data. Similarly, you can assign Source ID 2 for traffic coming over UDP. This results in generating a separate NetFlow record for UDP data.
7. From the **Match fields** drop-down list, select the parameters that identify what you want to collect from the incoming packets. The Match fields displayed in the drop-down list are based on the NetFlow version selected in step 5. Refer to [Match/Key Fields](#).

8. From the **Collect fields** drop-down list, select the parameters that identify what you want to collect from the NetFlow records. The Collect fields displayed in the drop-down list are based on the NetFlow version selected in step 5. Refer to [Collect/Non-Key Fields](#).
9. In **Active cache timeout**, enter the number of seconds that an active flow record must remain in the cache before it is exported and removed. The default value is 1800 seconds.
10. In **Inactive cache timeout**, enter the number of seconds an inactive flow record must remain in the cache before it times out. The default value is 15 seconds.
11. In **Template refresh interval**, enter the frequency at which the template must be sent to the tool. The default value is 1800 seconds.
12. Click **Save**.

For some examples demonstrating the NetFlow application configuration in the GigaVUE V Series nodes, refer to [NetFlow Examples](#).

Network Address Translation (NAT)

NAT allows the NetFlow records to be directly transmitted to a collector without a tunnel

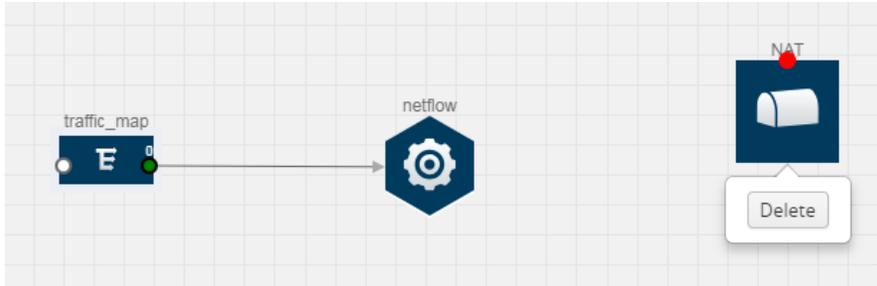
The NetFlow records are exported to the collector over UDP protocol with the configurable source IP and destination IP.

NOTE: Only one NAT can be added per monitoring session.

Add NAT and Link NetFlow Application to NAT

To add a NAT device and create a link from a NetFlow application to a NAT device:

1. Drag and drop **NAT** to the graphical workspace.



2. Drag and drop a link from the NetFlow application to a NAT device. A Link quick view is displayed. It is a header transformation operation that lets you configure the IPv4 destination IP of the NetFlow collector.

X Link
Save

Alias:

Source type: Application

Destination type: Tunnel

Transformations:

IPv4 Destination ✕

10.2.2.23

Destination Port ✕

0 to 65535

3. Creating a Link from NetFlow to NAT
4. In the **Alias** field, enter a name for the link.
5. From the **Transformations** drop-down list, select any one of the header transformations:
 - IPv4 Destination
 - ToS
 - Destination Port

NOTE: Only the above three header transformations are allowed on the link from the NetFlow application to a NAT device.

6. In **IPv4 Destination**, enter the IP address of the NetFlow collector.
7. (Optional) By default, the Destination Port is 2055. To change the destination port, enter a port number.
8. Click **Save**. The transformed link is displayed in Orange.
9. Repeat steps 7 to 10 to send additional NetFlow records to NAT.

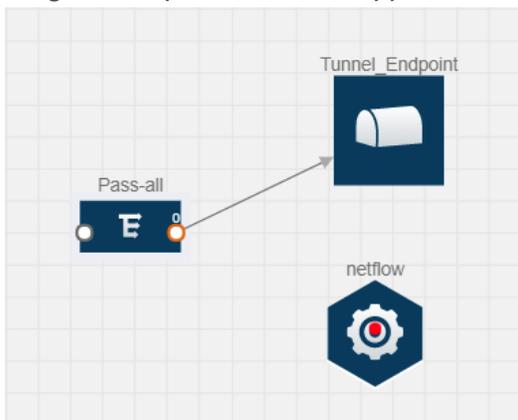
NetFlow Examples

This section provides an example to demonstrate the NetFlow application configuration in the GigaVUE Cloud Suite V Series nodes. Refer [Example 1](#) below.

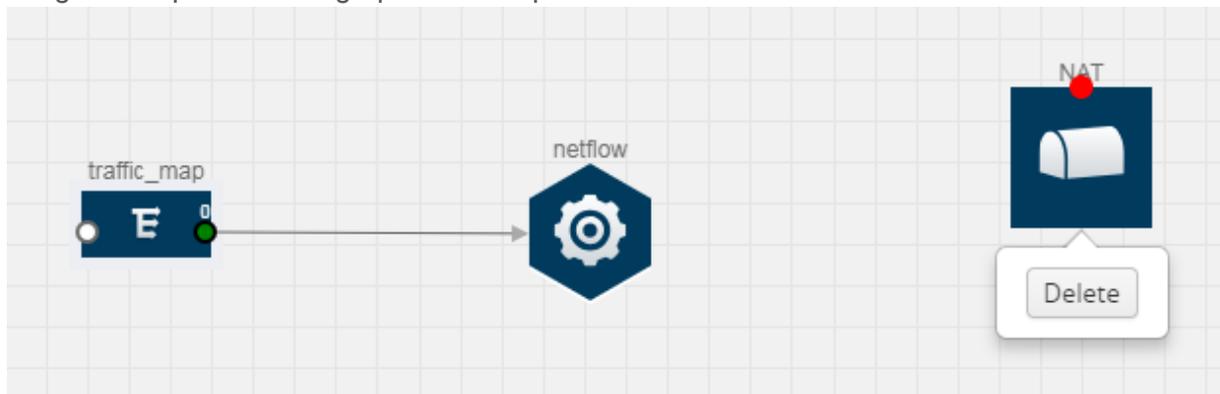
Example 1

In this example, a pass all map is created and the entire traffic from a VPC is sent to a tool for full packet inspection. At the same time, a NetFlow application is added to generate flow records for flow inspection.

1. Create a monitoring session. For steps, refer to [Create Monitoring Session](#).
2. In the monitoring session, create a Pass all map. A pass all map sends all the traffic received from the G-vTAP agents to the tunnel endpoint or NAT. For steps, refer to [Clone Monitoring Session](#).
3. Drag and drop a tunnel from **Tunnels**. A tunnel encapsulates the flow records and then sends them to the tools for full packet inspection.
4. Create a link from the Pass-all map to the tunnel endpoint. The traffic from the Pass-all map is forwarded to the tunnel endpoint that is connected to a tool.
5. Drag and drop a v5 NetFlow application.

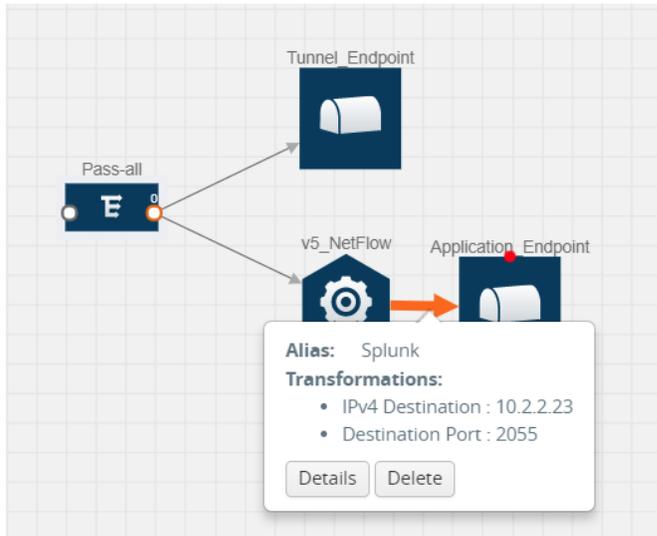


6. Click the NetFlow application and select **Details**. The Application quick view is displayed. For steps to configure the v5 NetFlow application, refer to [Add Version 5 NetFlow Application](#).
7. Create a link from the Pass all map to the v5 NetFlow application.
8. Drag and drop **NAT** to the graphical workspace.



9. Create a link from the v5 NetFlow application to NAT. The link must be configured with the destination IP address of the NetFlow collector and the GigaVUE Cloud Suite V Series node interface. For steps to configure the link, refer to [Add Applications to Monitoring Session](#).

- Click on the link created from the v5 NetFlow application to NAT. The information about the NetFlow collector destination IP and port is displayed.



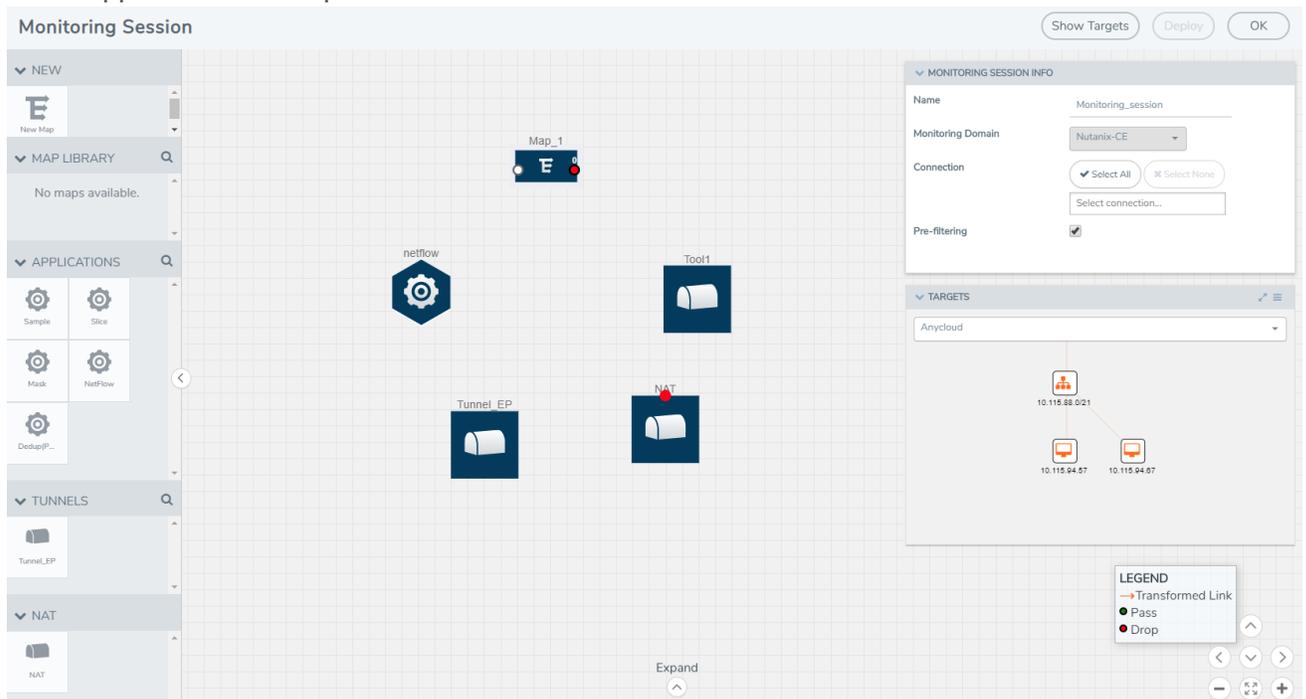
Deploy the Monitoring Session

To deploy the monitoring session:

1. Drag and drop one or more maps from the **MAP Library** to the workspace.
2. (Optional) To add Inclusion and Exclusion maps, drag and drop the maps from the **Map Library** to their respective section at the bottom of the workspace.
3. (Optional) Drag and drop one or more applications from the **APPLICATIONS** section to the workspace.

NOTE: For information about adding applications to the workspace, refer to [Adding Applications to the Monitoring Session](#).

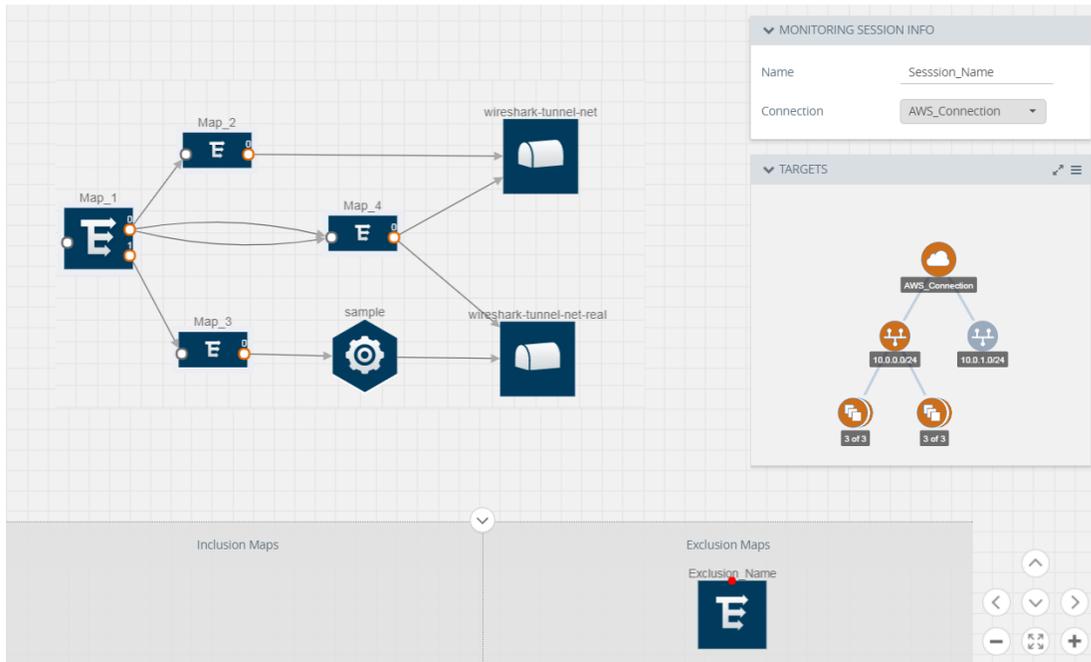
4. Drag and drop one or more tunnels from the **TUNNELS** section. The following figure illustrates three maps, one exclusion map, one application, and two tunnel endpoints that have been dragged and dropped to the workspace.



5. Hover your mouse on the map, click the red dot, and drag the link over to another map, application, or tunnel. You can drag more than one link from a map to the destination. On these links, you can apply link transformation to alter the packets. For information about adding link transformation, refer to [Add Header Transformations](#).
6. Hover your mouse on the map, click the red dot, and drag the arrow over to another map, application, or tunnel.

NOTE: You can drag multiple arrows from a single map and connect them to different maps and applications.

7. Hover your mouse on the application, click the red dot, and drag the arrow over to the tunnel endpoints. In the following figure, the traffic matching the rules in each action set is routed to maps, applications, or monitoring tools.



8. Click **Show Targets** to view details about the subnets and monitoring instances. The instances and the subnets that are being monitored are highlighted in blue.
9. Click **Deploy** to deploy the monitoring session. The status is displayed as **Success** in the Monitoring Sessions page. The session is successfully deployed on all V Series nodes and G-vTAP agents. Click on the status link in the Status column on the Monitoring Session page to view the Monitoring Session Deployment Report.

When you click on the Status link, the Deployment Report is displayed.

If the monitoring session is not deployed properly, then one of the following errors is displayed in the Status column.

- **Partial Success**—The session is not deployed on one or more instances due to G-vTAP or V Series node failure.
- **Failure**—The session is not deployed on any of the V Series nodes and G-vTAP agents.

If there was an error in deploying, the Monitoring Session Deployment Report will display the information about it.

The Monitoring Session page also has the following buttons:

- **Redeploy**—Redeploys the selected monitoring session.
- **Undeploy**—Undeploys the selected monitoring session.
- **Clone**—Duplicates the selected monitoring session.
- **Edit**—Opens the Edit page for the selected monitoring session.
- **Delete**—Deletes the selected monitoring session.

Add Header Transformations

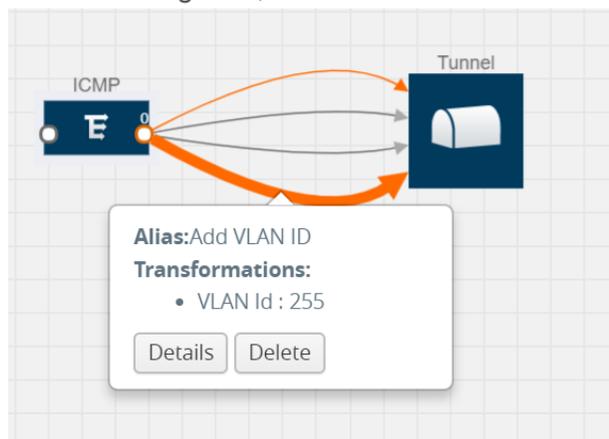
Header transformation is performed on a link in a monitoring session. You can select a link and modify the packet header before they are sent to the destination. The header transformation feature is supported only with GigaVUE V Series node version 1.3-1 and above.

Header transformations are used to perform many simple operations on the network packets. The source and destination MAC addresses, port numbers, and IP addresses can be masked to prevent the information from being exposed to the monitoring tools.

The monitoring tools cannot always distinguish the traffic coming from multiple VNets with the same subnet range. You can add VLAN ID, VLAN priority, and DSCP bits to the header for distinguishing the traffic coming from multiple VNets with the same subnet range.

In addition to header transformation, GigaVUE V Series node allows you to add multiple links to the same destination. Using multiple links, you can send duplicate packets or various transformed packets to the same destination. For example, you can add different L2GRE or VXLAN tunnel IDs to the packets and send them to different applications within the same tool.

The filtered packets from the ICMP map are sent to the same tunnel endpoint in four different links. In each link, you can apply one or more header transformations. A link with the header transformation applied is displayed in orange. When you mouse over the orange link, a detailed information about the



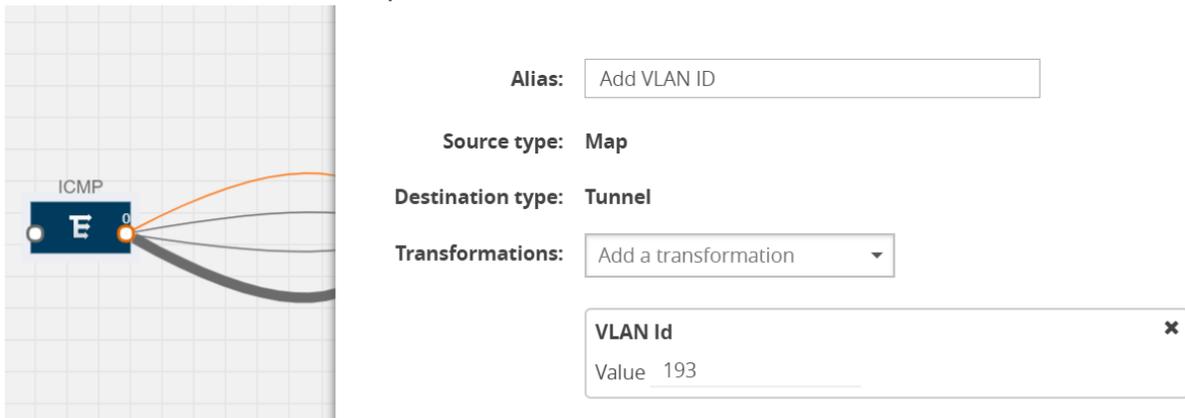
alias and the type of transformation is displayed.

GigaVUE Cloud Suite V Series node supports the following header transformations:

Option	Description
MAC Source	Modify the Ethernet source address.
MAC Destination	Modify the Ethernet destination address.
VLAN Id	Specify the VLAN ID.
VLAN PCP	Specify the VLAN priority.
Strip VLAN	Strip the VLAN tag.
IPv4 Source	Specify the IPv4 source address.
IPv4 Destination	Specify the IPv4 destination address.
ToS	Specify the DSCP bits in IPv4 traffic class.
Source Port	Specify the UDP, TCP, or SCTP source port.
Destination Port	Specify the UDP, TCP, or SCTP destination port.
Tunnel ID	Specify the tunnel ID. The tunnel ID header transformation can only be applied on the links with the tunnel endpoint destination. Using Tunnel ID header transformation, the filtered packets can be sent to different applications or programs within the same monitoring tool.

To add a header transformation:

1. On the Monitoring Session, click the link and select **Details**. The Link quick view is displayed.
2. From the **Transformations** drop-down list, select one or more header transformations.



The screenshot shows a network topology view on the left with a link labeled 'ICMP' and 'E'. On the right, a configuration panel is displayed with the following fields:

- Alias:** Add VLAN ID
- Source type:** Map
- Destination type:** Tunnel
- Transformations:** Add a transformation (dropdown menu)
- VLAN Id:** Value 193

NOTE: Do not apply VLAN Id and VLAN PCP transformation types with the Strip VLAN ID transformation type on the same link.

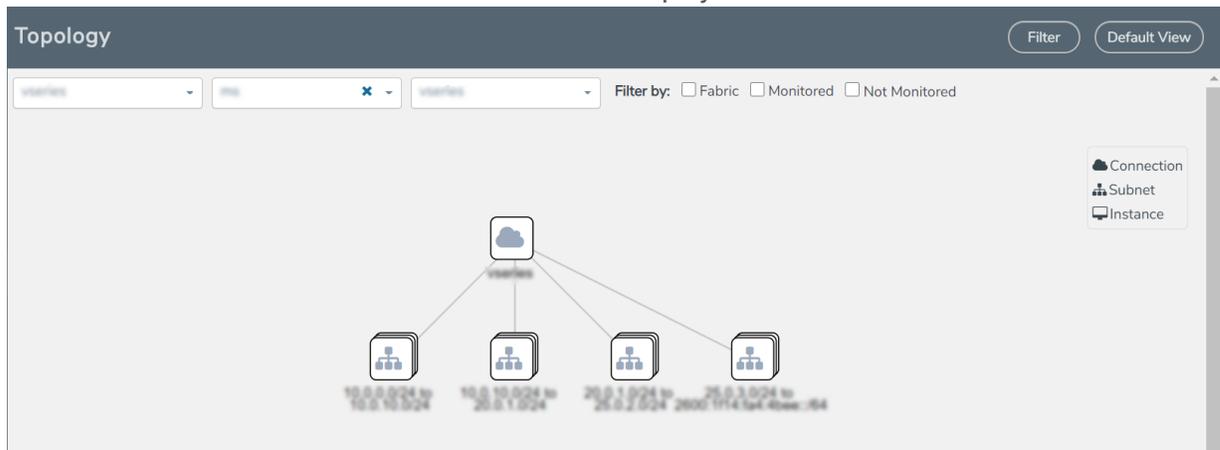
3. Click **Save**. The selected transformation is applied to the packets passing through the link.
4. Click **Deploy** to deploy the monitoring session.

Visualize the Network Topology

You can have multiple connections in GigaVUE-FM. Each connection can have multiple monitoring sessions configured within them. You can select the connection and the monitoring session to view the selected subnets and instances in the topology view.

To view the topology diagram in GigaVUE-FM:

1. On the Monitoring Session page, select **Topology** tab. The Topology page appears.
2. Select a monitoring domain from the **Select monitoring domain...** list.
3. Select a connection from the **Select monitoring session...**list.
4. Select a monitoring session from the **Select connection...** list. The topology view of the monitored subnets and instances in the selected session are displayed.



5. (Optional) Hover over or click the subnet or VM Group icons to view the subnets or instances present within the group.

In the topology page, you can also do the following:

- Use the **Filter** button to filter the instances based on the VM name, VM IP, Subnet ID, or Subnet IP, and view the topology based on the search results.
- Use the **Default View** button to view the topology diagram based on the source interfaces of the monitoring instances.
- Use the arrows at the right-bottom corner to move the topology page up, down, left, or right. Click the **Fit-to-Width** icon to fit the topology diagram according to the width of the page.
- Use **+** or **-** icons to zoom in and zoom out the topology view.

View Monitoring Session Statistics

The Monitoring Session Statistics page lets you analyze the incoming and outgoing traffic on an hourly, daily, weekly, and monthly basis. The traffic can be viewed based on kilobits/second, megabits/second or gigabits/second.

On the Monitoring Sessions page, click **View** in the Statistics column to view the Monitoring Session Statistics page. The **Monitoring Session Statistics** page appears where you can analyze incoming and outgoing traffic.

NOTE: If there are multiple monitoring sessions with different target selection, then the incoming maps will not show true statistics and it shows the aggregate traffic from all the targets.



You can also perform the following actions on the Monitoring Session Statistics page:

- Directly below the graph, you can click on **IncomingMbps**, **Outgoing Mbps**, or **Ratio (Out/In) (Mbps)** to view the statistics individually.
- At the bottom of the Monitoring Session Statistics page, you can click on **View Monitoring Session Diagram**. The Monitoring Session Diagram quick view appears.
- On the **Monitoring Session Diagram** page, you can expand any map, or tunnel to open a **Details** quick view of that item to see more details about the incoming and outgoing traffic for that item.
- You can also scroll down the Map **Details** quick view to view the Map Rules, Action Sets, and Map Info for this map. You can select Map Rules or Action Sets to view the traffic matching the selected rule on the graph in the quick view.

Configure and Manage Resources using V Series 2

This chapter describes how to setup ingress and egress tunnel, maps, applications in a monitoring session to receive and send traffic to the GigaVUE Cloud Suite V Series node. It also describes how to filter, manipulate, and send the traffic from the V Series node to monitoring tools.

Refer to the following sections for details:

- [Create a Monitoring Session](#)
- [Create Ingress and Egress Tunnels](#)
- [Create a New Map](#)
- [Add Applications to Monitoring Session](#)
- [Deploy Monitoring Session](#)
- [View Monitoring Session Statistics](#)
- [Visualize the Network Topology](#)

Create a Monitoring Session

GigaVUE-FM automatically collects inventory data on all target instances available in your cloud environment. You can design your monitoring session to include or exclude the instances that you want to monitor. You can also choose to monitor egress, ingress, or all traffic.

When a new target instance is added to your cloud environment, GigaVUE-FM automatically detects and adds the instance into your monitoring session. Similarly, when an instance is removed, it updates the monitoring sessions to show the removed instance. For the connections without G-vTAPs there is no targets that are automatically selected. You can use Tunnel as a Source in the monitoring session to accept a tunnel from anywhere.

- In G-vTAP connections, Tool VM instances (Source and Destination IP) must be excluded using Exclusion Map.
- You can have multiple monitoring sessions per monitoring domain.

You can create multiple monitoring sessions within a single project connection.

To create a new monitoring session:

1. In GigaVUE-FM, on the left navigation pane, select **Traffic > Virtual** and select your cloud platform. The **Monitoring Sessions** page appears.
2. Click **New** to open the **Create a New Monitoring Session** page.

Create A New Monitoring Session

Alias

Monitoring Domain

Connection

3. Enter the appropriate information for the monitoring session as described in the following table.

Field	Description
Alias	The name of the monitoring session.
Monitoring Domain	The name of the monitoring domain that you want to select.
Connection	The connection(s) that are to be included as part of the monitoring domain. You can select the required connections that need to be part of the monitoring domain.

4. Click **Create**. The Monitoring Session details page appears displaying the specified session information and target VMs.
5. If multiple projects had been selected in the connections page, the topology view will show instances in all of the selected projects.

Create Ingress and Egress Tunnels

Traffic from the V Series node is distributed to tunnel endpoints in a monitoring session. A tunnel endpoint can be created using a standard L2GRE, VXLAN, or ERSPAN tunnel.

NOTE: ERSPAN is not supported for AWS solution.

To create a new tunnel endpoint:

1. After creating a new monitoring session, or click **Edit** on an existing monitoring session, the GigaVUE-FM canvas appears.
2. In the canvas, select **New > New Tunnel**, drag and drop a new tunnel template to the workspace. The **Add Tunnel Spec** quick view appears.

X **Add Tunnel Spec** Save Add To Library

Alias	Alias *
Description	Description (optional)
Type	<div><p>Select a type... ▾</p><p>Select a type...</p><p>ERSPAN</p><p>L2GRE</p><p>VXLAN</p></div>

3. On the New Tunnel quick view, enter or select the required information as described in the following table.

Field	Description
Alias	The name of the tunnel endpoint. <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> NOTE: Do not enter spaces in the alias name. </div>
Description	The description of the tunnel endpoint.
Type	The type of the tunnel. Select ERSPAN, or L2GRE, or VXLAN to create a tunnel.
Traffic Direction	The direction of the traffic flowing through the V Series node. <ul style="list-style-type: none"> Choose In (Decapsulation) for creating an Ingress tunnel, traffic from the source to the V Series node. Enter values for the Key. Choose Out (Encapsulation) for creating an Egress tunnel from the V Series node to the destination endpoint. Select or enter values for MTU, Time to Live, DSCP, PREC, Flow Label, and Key. <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <ul style="list-style-type: none"> ERSPAN, L2GRE, and VXLAN are the supported Ingress tunnel types. You can configure Tunnel Endpoint as your first level entity in Monitoring Session. L2GRE and VXLAN are the supported Egress tunnel types. </div>
IP Version	The version of the Internet Protocol. Select IPv4 or IPv6.
Remote Tunnel IP	For Ingress tunnel, Remote Tunnel IP is the IP address of the tunnel source. For Egress tunnel, Remote Tunnel IP is the IP address of the tunnel destination endpoint.

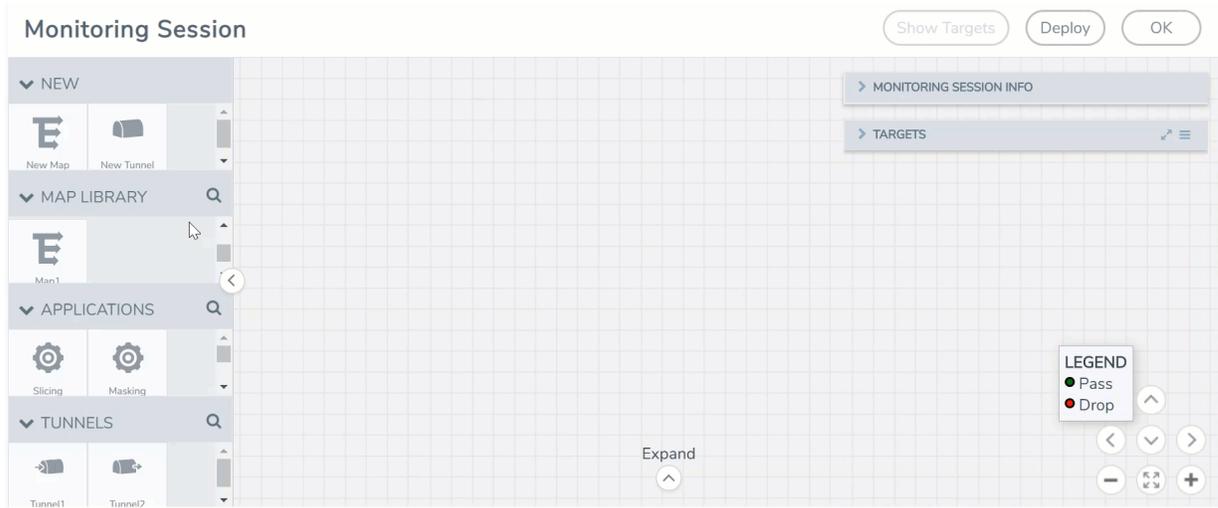
4. Click **Save**.

To delete a tunnel, select the required tunnel and click **Delete**.

Create a New Map

To create a new map:

1. After creating a new monitoring session, or click **Edit** on an existing monitoring session, the GigaVUE-FM canvas appears.
2. In the canvas, select **New > New Map**, drag and drop a new map template to the workspace. The New Map quick view appears.



3. On the New Map quick view, enter or select the required information as described in the following table.

Field	Description
Name	Name of the new map
Comments	Description of the map
Map Rules	The rules for filtering the traffic in the map. To add a map rule: <ol style="list-style-type: none"> a. Click Add a Rule. b. Select the required rules from the drop-down lists, select the rules to Pass or Drop, and specify a value for the selected rules.

- VMware tools are not required to discover targets, since GigaVUE-FM can discover targets with ATS using the tags attached to the VMs .
- Targets can be selected by providing the VM's node name or the hostname as selection criteria. A host is selected when the hostname matches all the active targets.
- Pass and Drop rule selection with Automatic Target Selection (ATS) differs with the Map type as follows:
 - Traffic Map—Only Pass rules for ATS
 - Inclusion Map—Only Pass rules for ATS
 - Exclusion Map—Only Drop rules for ATS

4. To reuse the map, click **Add to Library**. Save the map using one of the following ways:
 - a. Select an existing group from the **Select Group** list, or create a **New Group** with a name.
 - b. Enter a description in the **Description** field, and click **Save**.

5. Click **Save**.

To edit a map, click the map and select **Details**, or click **Delete** to delete the map.

Add Applications to Monitoring Session

GigaVUE Cloud Suite with V Series 2 node supports the following GigaSMART applications:

- [Slicing](#)
- [Masking](#)
- [Dedup](#)
- [Load Balancing](#)

You can optionally use these applications to optimize the traffic sent from your instances to the monitoring tools. Refer to the [Volume Based License \(VBL\)](#) section for more information on Licenses for using V Series 2 Nodes.

To add a GigaSMART application:

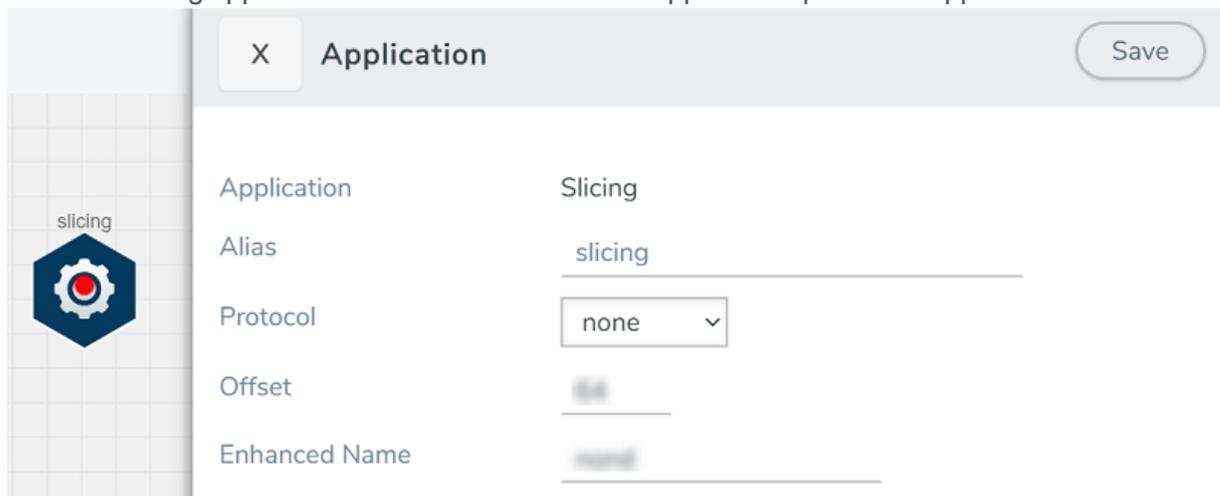
1. Drag and drop an application from **APPLICATIONS** to the canvas.
2. In the canvas, click the application and select **Details**.
3. Enter or select the required values for the selected application and click **Save**.

Slicing

Packet slicing lets you truncate packets after a specified header and slice length, preserving the portion of the packet required for monitoring purposes.

To add a slicing application:

1. Drag and drop **Slicing** from **APPLICATIONS** to the graphical workspace.
2. Click the Slicing application and select **Details**. The Application quick view appears.



3. In the Application quick view, enter the information as follows:
 - In the **Alias** field, enter a name for the slicing.
 - From the **Protocol** drop-down list, specify an optional parameter for slicing the specified length of the protocol.
 - In the **Offset** field, specify the length of the packet that must be sliced.
 - In the **Enhanced Name** field, enter the Enhanced Slicing profile name.
4. Click **Save**.

Masking

Masking lets you overwrite specific packet fields with a specified pattern so that sensitive information is protected during network analysis.

To add a masking application:

1. Drag and drop **Masking** from **APPLICATIONS** to the graphical workspace.
2. Click the Masking application and select **Details**. The Application quick view appears.

Application	Masking
Alias	<input type="text" value="masking"/>
Protocol	<input type="text" value="none"/>
Offset	<input type="text"/>
Pattern	<input type="text"/>
Length	<input type="text"/>

3. In the Application quick view, enter the information as follows:
 - In the **Alias** field, enter a name for the masking.
 - From the **Protocol** drop-down list, specify an optional parameter for masking the specified length of the protocol.
 - In the **Offset** field, specify the length of the packet that must be masked.
 - In the **Pattern** field, enter the pattern for masking the packet.
 - In the **Length** field, enter the length of the packet that must be masked.
4. Click **Save**.

Dedup

Deduplication lets you detect and choose the duplicate packets to count or drop in a network analysis environment.

To add a deduplication application:

1. Drag and drop **Dedup** from **APPLICATIONS** to the graphical workspace.
2. Click the Dedup application and select **Details**. The Application quick view appears.

Application	Dedup ⓘ
Alias	dedup
Action	<input type="radio"/> Count <input checked="" type="radio"/> Drop
IP Tclass	<input checked="" type="radio"/> Include <input type="radio"/> Ignore
IP TOS	<input checked="" type="radio"/> Include <input type="radio"/> Ignore
TCP Sequence	<input checked="" type="radio"/> Include <input type="radio"/> Ignore
VLAN	<input type="radio"/> Include <input checked="" type="radio"/> Ignore
Timer	50000

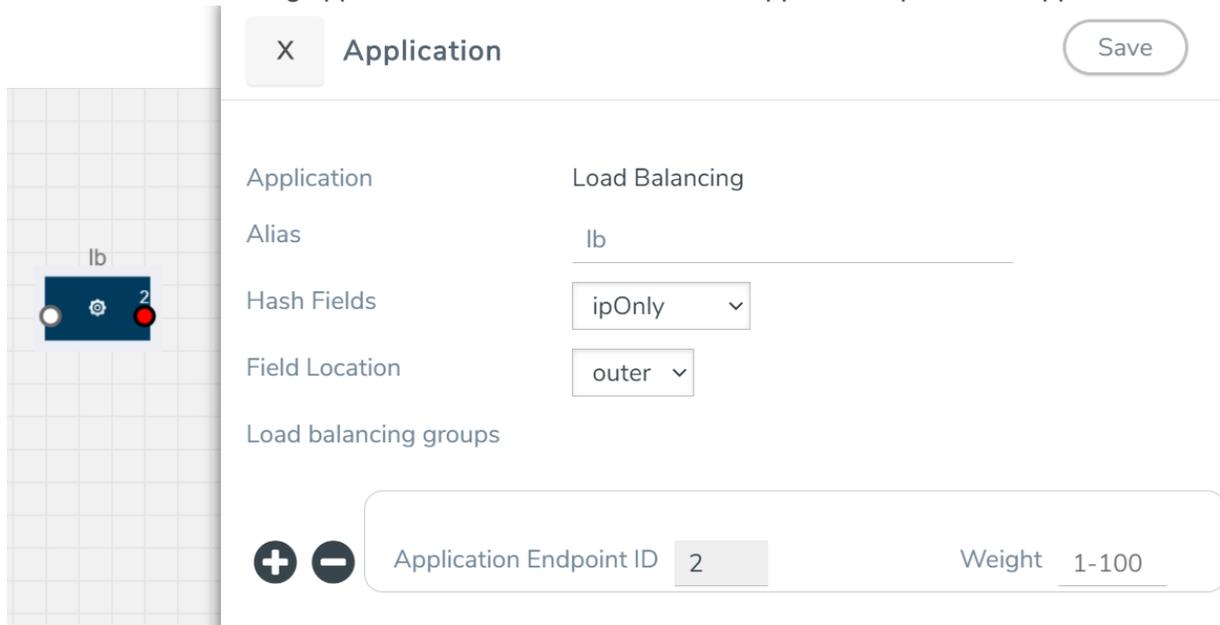
3. In the Application quick view, enter the information as follows:
 - In the **Alias** field, enter a name for the de-duplication.
 - In the Action field, select **Count** or **Drop** the detected duplicate packets.
 - For **IP Tclass**, **IP TOS**, **TCP Sequence**, and **VLAN** fields, select **Include** or **Exclude** the packets for de-duplication.
 - In the **Timer** field, enter the time interval (in seconds) for de-duplicating the packet.
4. Click **Save**.

Load Balancing

Load balancing app performs stateless distribution of the packets between different endpoints.

To add a load balancing application:

1. Drag and drop **Load Balancing** from **APPLICATIONS** to the graphical workspace.
2. Click the load balancing application and select **Details**. The Application quick view appears.



3. In the Application quick view, enter the information as follows:
 - In the **Alias** field, enter a name for the load balancing app.
 - For **Hash Fields** field, select a hash field from the list.
 - **ipOnly**—includes Source IP, and Destination IP.
 - **ipAndPort**—includes Source IP, Destination IP, Source Port, and Destination Ports.
 - **fiveTuple**—includes Source IP, Destination IP, Source Port, Destination Port, and Protocol fields.
 - **gtpuTeid**—includes GTP-U.
 - For **Field location** field, select **Inner** or **Outer** location.
- NOTE:** Field location is not supported for **gtpuTeid**.
- In the **load balancing groups**, add or remove an application with the Endpoint ID and Weight value (1-100). A load balancing group can have minimum of two endpoints.
4. Click **Save**.

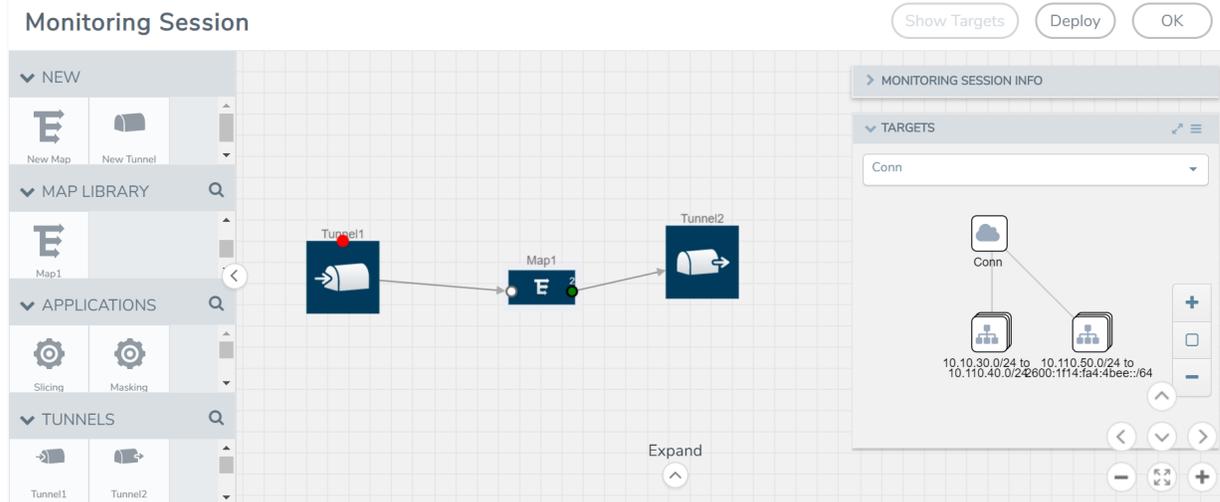
Deploy Monitoring Session

To deploy the monitoring session:

1. Drag and drop an Ingress tunnel (as a source) from the **NEW** section to the canvas.
2. Drag and drop one or more maps from the **MAP LIBRARY** section to the canvas.
3. (Optional) To add Inclusion and Exclusion maps, drag and drop the maps from the Map Library to their respective section at the bottom of the workspace.
4. Drag and drop one or more egress tunnels from the **TUNNELS** section to the canvas.

5. Hover your mouse on the map, click the red dot, and drag the arrow over to another map, or tunnel.

NOTE: You can drag multiple arrows from a single map and connect them to different maps.



6. (Not applicable for NSX-T solution) Click **Show Targets** to view details about the subnets and monitored instances. The instances and the subnets that are being monitored are highlighted in orange.
7. Click **Deploy** to deploy the monitoring session. The status is displayed as **Success** in the Monitoring Sessions page. The session is successfully deployed on all the V Series nodes. Click on the status link in the Status column on the Monitoring Session page to view the Monitoring Session Deployment Report. When you click on the Status link, the Deployment Report is displayed. If the monitoring session is not deployed properly, then one of the following errors is displayed in the Status column.
 - **Partial Success**—The session is not deployed on one or more instances due to V Series node failure.
 - **Failure**—The session is not deployed on any of the V Series nodes. The **Monitoring Session Deployment Report** displays the errors that appeared during deployment.

The Monitoring Session page also has the following buttons:

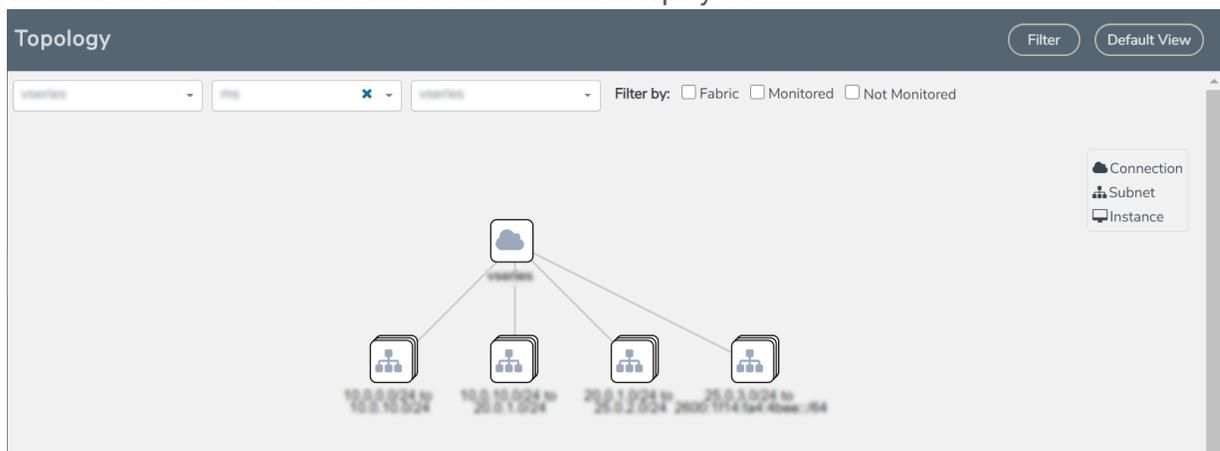
- **Undeploy**—Undeploys the selected monitoring session.
- **Clone**—Duplicates the selected monitoring session.
- **Edit**—Opens the Edit page for the selected monitoring session.
- **Delete**—Deletes the selected monitoring session.

Visualize the Network Topology

You can have multiple connections in GigaVUE-FM. Each connection can have multiple monitoring sessions configured within them. You can select the connection and the monitoring session to view the selected subnets and instances in the topology view.

To view the topology diagram in GigaVUE-FM:

1. On the Monitoring Session page, select **Topology** tab. The Topology page appears.
2. Select a monitoring domain from the **Select monitoring domain...** list.
3. Select a connection from the **Select monitoring session...**list.
4. Select a monitoring session from the **Select connection...** list. The topology view of the monitored subnets and instances in the selected session are displayed.



5. (Optional) Hover over or click the subnet or VM Group icons to view the subnets or instances present within the group.

In the topology page, you can also do the following:

- Use the **Filter** button to filter the instances based on the VM name, VM IP, Subnet ID, or Subnet IP, and view the topology based on the search results.
- Use the **Default View** button to view the topology diagram based on the source interfaces of the monitoring instances.
- Use the arrows at the right-bottom corner to move the topology page up, down, left, or right. Click the **Fit-to-Width** icon to fit the topology diagram according to the width of the page.
- Use + or - icons to zoom in and zoom out the topology view.

Administer GigaVUE Cloud Suite for OpenStack

You can perform the following administrative tasks in GigaVUE-FM for GigaVUE Cloud Suite for OpenStack:

- [Configure the OpenStack Settings](#)
- [Role Based Access Control](#)
- [About Audit Logs](#)
- [About Events](#)

Configure the OpenStack Settings

To configure the OpenStack Settings:

1. In GigaVUE-FM, on the top navigation pane, select **Cloud**.
2. On the left navigation pane, select **OpenStack > Setting**.
3. In the OpenStack Settings page, select **Advanced** tab.
4. Click **Edit** to edit the Advanced Settings fields. Refer to the following table for descriptions of the Settings fields.

Settings	Description
Maximum number of connections allowed	Specifies the maximum number of project connections you can establish in GigaVUE-FM.
Refresh interval for VM target selection inventory (secs)	Specifies the frequency for updating the inventory of VMs in OpenStack.
Refresh interval for fabric deployment inventory (secs)	Specifies the frequency for updating the inventory of GigaVUE fabrics in OpenStack.
Number of instances per V Series Node (applicable only for G-vTAP based connections)	Specifies the maximum number of instances that can be assigned to the V Series node.
Number of hypervisors per V Series Node (applicable only for OVS mirroring)	Specifies the maximum number of hypervisors that can be assigned to the V Series node.
Refresh interval for G-vTAP agent inventory (secs)	Specifies the frequency for discovering the G-vTAP agents available in the project. This is applicable for G-vTAP agents only.
G-vTAP Agent Tunnel Type	Select a tunnel type for G-vTAP agent.

Role Based Access Control

The Role Based Access Control (RBAC) feature controls the access privileges of users and restricts users from either modifying or viewing unauthorized data. Access privileges in GigaVUE Cloud Suite works on the same principles of access privileges in GigaVUE-FM in which the access rights of a user depends on the following:

- **User role:** A user role defines permission for users to perform any task or operation
- **User group:** A user group consists of a set of roles and set of tags associated with that group. When a user is created they can be associated with one or more groups.

To access the resources and to perform a specific operation in GigaVUE Cloud Suite you must be a user with **fm_super_admin** role or a user with write access to the following resource category depending on the task you need to perform.

Resource Category	Cloud Configuration Task
<p>Physical Device Infrastructure Management: This includes the following cloud infrastructure resources:</p> <ul style="list-style-type: none"> • Cloud Connections • Cloud Proxy Server (for AWS and Azure) • Cloud Fabric Deployment • Cloud Configurations • Sys Dump • Syslog • Cloud licenses • Cloud Inventory 	<ul style="list-style-type: none"> • Configure GigaVUE Cloud Components • Create Monitoring Domain and Launch Visibility Fabric • Configure Proxy Server (applicable only for AWS and Azure)
<p>Traffic Control Management: This includes the following traffic control resources:</p> <ul style="list-style-type: none"> • Monitoring session • Stats • Map library • Tunnel library • Tools library • Inclusion/exclusion Maps 	<ul style="list-style-type: none"> • Create, Clone, and Deploy Monitoring Session • Add Applications to Monitoring Session • Create Maps • View Statistics • Create Tunnel End Points

NOTE: Cloud APIs are also RBAC enabled.

Refer to the *GigaVUE Administration Guide* for detailed information about Roles, Tags, User Groups.

About Audit Logs

Audit logs track the changes and activities that occur in the virtual nodes due to user actions. The logs can be filtered to view specific information.

Click **Cloud** on the top navigation bar. On the left navigation pane, click **Audit Logs**. The All Audit Logs page appears.

All Audit Logs Filter Manage

Filter : none

Time	User	Operation Type	Entity Type	Source	Device IP	Hostname	Status	Description	Tags
2020-1...	admin	login fmUser ad...	User	fm			SUCCESS		
2020-1...	admin	logout fmUser a...	User	fm			SUCCESS		
2020-1...	admin	login fmUser ad...	User	fm			SUCCESS		
2020-1...	admin	update map/it...	Map/it...				SUCCESS		

Go to page: 1 of 16 Total Records: 106

The Audit Logs have the following parameters:

Parameters	Description
Time	Provides the timestamp on the log entries.
User	Provides the logged user information.
Operation Type	Provides specific entries that are logged by the system such as: <ul style="list-style-type: none"> Log in and Log out based on users. Create/Delete/Edit tasks, GS operations, maps, virtual ports, and so on.
Source	Provides details on whether the user was in FM or on the node when the event occurred.
Status	Success or Failure of the event.
Description	In the case of a failure, provides a brief update on the reason for the failure.

NOTE: Ensure that the GigaVUE-FM time is set correctly to ensure accuracy of the trending data that is captured.

Filtering the audit logs allows you to display specific type of logs. You can filter based on any of the following:

X **Audit Log Filter** Ok Clear

▼ When

Start Date 

End Date 

▼ Who

▼

➤ What

- **When:** display logs that occurred within a specified time range.
- **Who:** display logs related a specific user or users.
- **What:** display logs for one or more operations, such as Create, Read, Update, and so on.
- **Where:** display logs for GigaVUE-FM or devices.
- **Result:** display logs for success or failure.

To filter the audit logs, do the following:

1. Click **Filter**. The quick view for Audit Log Filters displays.
2. Specify any or all of the following:
 - **Start Date** and **End Date** to display logs within a specific time range.
 - **Who** limits the scope of what displays on the Audit Logs page to a specific user or users.
 - **What** narrows the logs to the types of operation that the log is related to. You can select multiple operations. Select **All Operations** to apply all operation types as part of the filter criteria.
 - **Where** narrows the logs to particular of system that the log is related to, either FM or device. Select **All Systems** apply both FM and device to the filter criteria.
 - **Result** narrows the logs related to failures or successes. Select All Results to apply both success and failure to the filter criteria.
3. Click **OK** to apply the selected filters to the Audit Logs page.

About Events

The Events page displays all the events occurring in the virtual fabric node, VM Domain, and VM manager. An event is an incident that occur at a specific point in time. Examples of events include:

- Cloud provider License Expiry
- G-vTAP Agent Inventory Update Completed
- Cloud provider Connection Status Changed

An Alarm is a response to one or more related events. If an event is considered of high severity, then GigaVUE-FM raises an alarm. An example of alarm could be your cloud provider license expiry.

The alarms and events broadly fall into the following categories: Critical, Major, Minor, or info.

Click **Cloud** on the top navigation bar. On the left navigation pane, click **Events**. The Event page appears.

The following table describes the parameters recording for each alarm or event. You can also use filters to narrow down the results.

Controls/ Parameters	Description
Source	The source from where the alarms and events are generated.
Time	The timestamp when the event occurred. <div style="border: 1px solid orange; padding: 5px;"> <p>IMPORTANT: Timestamps are shown in the time zone of the client browser’s computer and not the timezone of the node reporting the event. The timestamp is based on the correctly configured clock on the GigaVUE-FM server and converted from UTC to the client computer’s configured timezone.</p> </div>
Scope	The category to which the alarms or events belong. Alarms and events can belong to the following category: Virtual Fabric Node, VM Domain, VM Manager.
Event Type	The type of event that generated the alarms and events.
Severity	The severity is one of Critical, Major, Minor, or Info. Info is informational messages. For example, when GigaVUE V Series nodes are installed, such a message is displayed as Info.

Controls/ Parameters	Description
Affected Entity Type	The resource type associated with the alarm or event.
Affected Entity	The resource ID of the affected entity type.
Description	The description of the event, which includes any of the possible notifications with additional identifying information where appropriate.
Device IP	The IP address of the device.
Host Name	The host name of the device.

To filter the alarms and event:

1. Click **Filter**. The Filter quick view is displayed.
2. Select the filtering criteria, then click **Apply Filter**. The results are displayed in the Events page.

Compatibility Matrix

This appendix provides information about GigaVUE-FM version compatibility and the features supported in various versions of GigaVUE Cloud Suite V Series nodes and G-vTAP agents.

Refer to the following sections for details:

- [GigaVUE-FM Version Compatibility](#)
- [Supported Features in GigaVUE Cloud Suite V Series Nodes](#)
- [Supported Features in G-vTAP Agents](#)

GigaVUE-FM Version Compatibility

The following table lists the different versions of GigaVUE Cloud Suite Cloud solution components available with different versions of GigaVUE-FM.

GigaVUE-FM	G-vTAP Agent Version	G-vTAP Controller Version	GigaVUE V Series Controller	GigaVUE Cloud Suite-V Series Nodes
5.3.01	v1.4-1	v1.4-1	v1.4-1	v1.4-1
5.4.00	v1.4-1	v1.4-1	v1.4-1	v1.4-1

Supported Features in GigaVUE Cloud Suite V Series Nodes

The following table lists the features supported in various versions of GigaVUE Cloud Suite V Series nodes:

Features	GigaVUE Cloud Suite V Series v1.4-X
Header Transformation	Yes
Multi-link Support	Yes
NetFlow Application	Yes
NAT Support	Yes

Supported Features in G-vTAP Agents

The following table lists the features supported in various versions of G-Tap Agents:

Features	G-vTAP Agent v1.4-x
Dual ENI Support	Yes
Single ENI Support	Yes
VXLAN Support	Yes
Agent Pre-filtering	Yes

Troubleshooting

This section provides the information needed to troubleshoot GigaVUE-FM integration with OpenStack.

OpenStack Connection Failed

The `connFailed` state indicates that the OpenStack connection has failed. Check the following troubleshoot tips to restore the connection:

- Verify if GigaVUE-FM is able to reach the OpenStack cloud controller.
- Check if the OpenStack cloud controller is DNS resolvable from GigaVUE-FM.
- Verify if the region name provided while launching the instance is accurate.
- Ensure that all the security group rules required for communication between GigaVUE-FM and OpenStack cloud controller OR GigaVUE-FM and DNS server are accurately setup.
- Check if the Compute Servers that the nova API returns are reachable from GigaVUE-FM. Refer to [Handshake Alert: unrecognized_name](#).

Handshake Alert: unrecognized_name

When setting up the OpenStack connection in GigaVUE-FM, the GigaVUE-FM logs might show a handshake alert: `unrecognized_name` error. This error is related to a Server Name Indication (SNI) error. Starting with Java 7, the JDK does not ignore the unrecognized name warning. To resolve this issue, perform either of the following:

- Fix the configuration on the server where the error is occurring.
- Ignore the warning on the client side (GigaVUE-FM server) by using the Java system property `--Djsse.enableSNIExtension=false` while launching GigaVUE-FM.

Contact support for information on how to use the Java system property. However, this is not recommended for security reasons.

GigaVUE Cloud Suite V Series Node or G-vTAP Controller is Unreachable

If GigaVUE Cloud Suite V Series node or G-vTAP controller is unreachable, verify the following:

- The correct version of the image is uploaded.
- The network is reachable.

Additional Sources of Information

This appendix provides additional sources of information. Refer to the following sections for details:

- [Documentation](#)
- [Documentation Feedback](#)
- [Contact Technical Support](#)
- [Contact Sales](#)
- [The Gigamon Community](#)

Documentation

This table lists all the guides provided for GigaVUE Cloud Suite software and hardware. The first row provides an All-Documents Zip file that contains all the guides in the set for the release.

NOTE: In the online documentation, view [What's New](#) to access quick links to topics for each of the new features in this Release; view [Documentation Downloads](#) to download all PDFs.

Table 1: Documentation Set for Gigamon Products

GigaVUE Cloud Suite 5.11 Hardware and Software Guides
<p>DID YOU KNOW? If you keep all PDFs for a release in common folder, you can easily search across the doc set by opening one of the files in Acrobat and choosing Edit > Advanced Search from the menu. This opens an interface that allows you to select a directory and search across all PDFs in a folder.</p>
<p>Hardware</p> <p>how to unpack, assemble, rack-mount, connect, and initially configure ports the respective GigaVUE Cloud Suite devices; reference information and specifications for the respective GigaVUE Cloud Suite devices</p>
<p>*G-TAP A Series 2 Installation Guide</p>
<p>GigaVUE-HC1 Hardware Installation Guide</p>
<p>GigaVUE-HC2 Hardware Installation Guide</p>
<p>GigaVUE-HC3 Hardware Installation Guide</p>
<p>GigaVUE M Series Hardware Installation Guide</p>
<p>GigaVUE TA Series Hardware Installation Guide</p>
<p>*GigaVUE-OS Installation Guide for DELL S4112F-ON</p>
<p>Software Installation and Upgrade Guides</p>
<p>GigaVUE-FM Installation, Migration, and Upgrade Guide</p>

GigaVUE Cloud Suite 5.11 Hardware and Software Guides

GigaVUE-OS Upgrade Guide

Administration

GigaVUE Administration Guide

covers both GigaVUE-OS and GigaVUE-FM

Fabric Management

GigaVUE Fabric Management Guide

how to install, deploy, and operate GigaVUE-FM; how to configure GigaSMART operations; covers both GigaVUE-FM and GigaVUE-OS features

Cloud Configuration and Monitoring

how to configure the GigaVUE Cloud Suite components and set up traffic monitoring sessions for the cloud platforms

GigaVUE Cloud Suite for AnyCloud Configuration Guide

how to deploy the GigaVUE Cloud Suite solution in any cloud platform

GigaVUE Cloud Suite for AWS Configuration Guide

GigaVUE Cloud Suite for AWS Quick Start Guide

quick view of AWS deployment

GigaVUE Cloud Suite for AWS SecretRegions Configuration Guide

GigaVUE Cloud Suite for Azure Configuration Guide

GigaVUE Cloud Suite for Kubernetes Configuration Guide

GigaVUE Cloud Suite for Nutanix Configuration Guide

GigaVUE Cloud Suite for OpenStack Configuration Guide

GigaVUE Cloud Suite for VMware Configuration Guide

Gigamon Containerized Broker

Reference

GigaVUE-OS-CLI Reference Guide

library of GigaVUE-OS CLI (Command Line Interface) commands used to configure and operate GigaVUE H Series and TA Series devices

GigaVUE-OS Cabling Quick Reference Guide

guidelines for the different types of cables used to connect Gigamon devices

GigaVUE-OS Compatibility and Interoperability Matrix

compatibility information and interoperability requirements for Gigamon devices

GigaVUE-FM REST API Reference in GigaVUE-FM User's Guide

samples uses of the GigaVUE-FM Application Program Interfaces (APIs)

GigaVUE Cloud Suite 5.11 Hardware and Software Guides

Release Notes

GigaVUE-OS, GigaVUE-FM, GigaVUE-VM, G-TAP A Series, and GigaVUE Cloud Suite Release Notes

new features, resolved issues, and known issues in this release ;
important notes regarding installing and upgrading to this release

NOTE: Release Notes are not included in the online documentation.

NOTE: Registered Customers can log in to [My Gigamon](#) to download the Software and Release Notes from the Software & Docs page on to [My Gigamon](#). Refer to [How to Download from My Gigamon](#).

In-Product Help

GigaVUE-FM Online Help

how to install, deploy, and operate GigaVUE-FM.

GigaVUE-OS H-VUE Online Help

provides links the online documentation.

How to Download from My Gigamon

Registered Customers can download software and corresponding Release Notes documents from the **Software & Docs** page on to [My Gigamon](#). Use the My Gigamon Software & Docs page to download:

- Gigamon Software installation and upgrade images,
- Release Notes for Gigamon Software, or
- Older versions of PDFs (pre-v5.7).

To download release-specific software, release notes, or older PDFs:

1. Log in to [My Gigamon](#)
2. Click on the **Software & Documentation** link.
3. Use the **Product** and **Release** filters to find documentation for the current release. For example, select Product: "GigaVUE-FM" and Release: "5.6," enter "pdf" in the search box, and then click **GO** to view all PDF documentation for GigaVUE-FM 5.6.xx.

NOTE: My Gigamon is available to registered customers only. Newer documentation PDFs, with the exception of release notes, are all available through the publicly available online documentation.

Documentation Feedback

We are continuously improving our documentation to make it more accessible while maintaining accuracy and ease of use. Your feedback helps us to improve. To provide feedback and report issues in our documentation, send an email to: documentationfeedback@gigamon.com

Please provide the following information in the email to help us identify and resolve the issue. Copy and paste this form into your email, complete it as able, and send. We will respond as soon as possible.

Documentation Feedback Form		
About You	Your Name	
	Your Role	
	Your Company	
For Online Topics	Online doc link	<i>(URL for where the issue is)</i>
	Topic Heading	<i>(if it's a long topic, please provide the heading of the section where the issue is)</i>
For PDF Topics	Document Title	<i>(shown on the cover page or in page header)</i>
	Product Version	<i>(shown on the cover page)</i>
	Document Version	<i>(shown on the cover page)</i>
	Chapter Heading	<i>(shown in footer)</i>
	PDF page #	<i>(shown in footer)</i>
How can we improve?	Describe the issue	<i>Describe the error or issue in the documentation. (If it helps, attach an image to show the issue.)</i>
	How can we improve the content? Be as specific as possible.	
	Any other comments?	

Contact Technical Support

See <https://www.gigamon.com/support-and-services/contact-support> for Technical Support hours and contact information. You can also email Technical Support at support@gigamon.com.

Contact Sales

Use the following information to Gigamon channel partner or Gigamon sales representatives.

Telephone: +1.408.831.4025

Sales: inside.sales@gigamon.com

Partners: www.gigamon.com/partners.html

Premium Support

Email Gigamon at inside.sales@gigamon.com for information on purchasing 24x7 Premium Support. Premium Support entitles you to round-the-clock phone support with a dedicated Support Engineer every day of the week.

The Gigamon Community

The **Gigamon Community** is a technical site where Gigamon users, partners, security and network professionals and Gigamon employees come together to share knowledge and expertise, ask questions, build their network and learn about best practices for Gigamon products.

Visit the Gigamon Community site to:

- Find knowledge base articles and documentation
- Ask and answer questions and learn best practices from other members.
- Join special-interest groups to have focused collaboration around a technology, use-case, vertical market or beta release
- Take online learning lessons and tutorials to broaden your knowledge of Gigamon products.
- Submit and vote on feature enhancements and share product feedback. (Customers only)
- Open support tickets (Customers only)
- Download the latest product updates and documentation (Customers only)

The Gigamon Community is a great way to get answers fast, learn from experts and collaborate directly with other members around your areas of interest.

Register today at community.gigamon.com

Questions? Contact our Community team at community@gigamon.com.